

Alabama Relay Services is a communications system that allows hearing persons and Deaf, hard of hearing, or speech-impaired persons to communicate by telephone. As mandated by the Public Service Commission, all providers of basic local exchange telephone service must share in the cost of providing Telecommunications Relay Service (TRS). Sprint Relay provides TRS service on behalf of all basic local exchange service providers in Alabama.

Relay Services are fast and easy to use. There is no additional charge to use this service. Only normal telephone charges will be applied. There are no limits to the length or number of calls you place.

Communication Assistants (CA's) have had training in Deaf Culture, Deaf/blind Culture and Technology as well as exposure to American Sign Language.

Users may reach the Alabama Relay Center at the following phone numbers or by dialing **7-1-1**:

**For Hearing Callers:**

- **Voice to TTY/VCO/HCO/STS**  
7-1-1 or 1-800-548-2547
- **Voice to CapTel**  
1-877-243-2823

**For Deaf Callers:**

- **TTY to Voice**  
7-1-1 or 1-800-548-2546
- **ASCII to Voice**  
7-1-1 or 1-800-548-2546
- **Spanish-to-Spanish**  
7-1-1 or 1-800-548-8317
- **Spanish-to-English**  
7-1-1 or 1-800-548-8317

**For Deaf-Blind Callers:**

**TeleBraille to Voice**  
7-1-1 or 1-800-877-8973

**For Hard-of-Hearing Callers:**

- **Voice Carry-Over**  
7-1-1 or 1-800-548-0259

- **Spanish-to-Spanish**

7-1-1 or 1-800-548-8317

- **Spanish-to-English**

7-1-1 or 1-800-548-8317

**For Speech-disabled Callers:**

- **Speech-to-Speech**  
7-1-1 or 1-800-229-5746
- **Spanish Speech-to-Speech**  
7-1-1 or 1-866-260-9470
- **Hearing Carry-Over**  
7-1-1 or 1-800-548-2546

**Alabama Relay Customer Services:**

- 1-800-676-3777  
(TTY/Voice/ASCII/VCO/HCO)
- 1-800-676-4290 (Español)  
(TTY/Voz/ASCII/VCO/HCO)

**CapTel Customer Services:**

- 1-888-269-7477
- 1-866-670-9134 (Español)

For More information visit ALABAMA Relay Services website at:

[www.AlabamaRelay.com](http://www.AlabamaRelay.com)