

**RATE SHEET**  
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## General Customer Rate Information

1. Name of the service as appears on customer bills:  
Local Exchange Telecommunications Services
2. Name of the service as appears on company provisioning documents:  
Intrastate IntraLATA Residential MTS Rates  
Intrastate IntraLATA Business MTS Rates  
Business Local Exchange Rates  
Residential Local Exchange Rates
3. A brief description of service:  
Local Dial Tone and custom calling features, private line, high capacity line
4. The price at which the service is offered; and  
See Page 3 - 11 of this Rate Sheet
5. The date on which the price is effective.

Upon Approval from New Hampshire Public Utilities Commission

**Intrastate IntraLATA Residential MTS Rates**

All Calls	Day		Evening		Night	
	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)
Mileage						
124	0.0135	0.0035	0.0125	0.0025	0.0117	0.0017

Surcharges	Per Call (\$)
Directory Assistance	
Private Phones (5)	0.40
Public Phones	0.00
Calling Card	0.65
Operator-Assisted	
Automated Service	1.05
Live Operator	1.65
Person-to-Person	3.55
Coin Sent-Paid	0.70

Usage Discounts	Credit (\$)
Day Usage Only Minutes of Use	
480	0.00
4800	0.08
4801 +	0.11

**Intrastate IntraLATA Business MTS Rates**

All Calls	Day		Evening		Night	
	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)
Mileage						
124	0.0135	0.0035	0.0125	0.0025	0.0117	0.0017

Surcharges	Per Call (\$)
Directory Assistance	
Private Phones (5)	0.40
Public Phones	0.00
Calling Card	0.65
Operator-Assisted	
Automated Service	1.05
Live Operator	1.65
Person-to-Person	3.55
Coin Sent-Paid	0.70

Usage Discounts	Credit (\$)
Day Usage Only Minutes of Use	
480	0.00
4800	0.08
4801 +	0.11

**Business Local Exchange Rates**

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Individual Line &amp; Multiline Key</b>						
Rate Class A		27.70	60.00		20.86	60.00
Rate Class B		31.71	60.00		20.86	60.00
Rate Class C		35.89	60.00		20.86	60.00
Rate Class D		40.27	60.00		20.86	60.00
Rate Class E		44.63	60.00		20.86	60.00
<b>PBX Trunk</b>						
Rate Class A		40.81	60.00		21.01	60.00
Rate Class B		46.92	60.00		21.01	60.00
Rate Class C		53.29	60.00		21.01	60.00
Rate Class D		59.97	60.00		21.01	60.00
Rate Class E		66.60	60.00		21.01	60.00
<b>Direct Inward Dialing (DID)</b>						
DID Station Numbers						
100 DID Station Numbers	ND8	37.40	26.76	ND8	37.40	26.76
DID Trunk Termination						
First 10 Trunks, Each		89.05	42.56		89.05	42.56
Additional Trunks, Each		44.53	42.56		44.53	42.56
<b>Usage Allowance</b>						
		N/A	N/A		6.00	N/A
		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>
<b>Usage Charges</b>						
Peak Hours						
Call Area B		N/A	N/A		0.0700	0.0300
Call Area B		N/A	N/A		0.0900	0.0400
Off-Peak Hours						
Call Area B		N/A	N/A		0.0550	0.0150
Call Area B		N/A	N/A		0.0700	0.0200

## Business Local Exchange Rates (Cont'd.)

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Additional Charges</b>						
Federal Universal Service Fund						
Individual Line		0.59	0.00		0.59	0.00
Multiple Line		0.83	0.00		0.83	0.00
PBX with DID/EUPC		1.20	0.00		1.20	0.00
PBX - All Others		1.04	0.00		1.04	0.00
Hunting		0.00	24.32		0.00	24.32
End User Common Line (EUCL)						
Individual Line	9LM	6.38	0.00	9LM	6.38	0.00
Multiple Line or Trunk	9ZR	6.38	0.00	9ZR	6.38	0.00
End User Port Charges(EUPC)						
Per DID Trunk		1.21	0.00		1.21	0.00
Directory Assistance						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line/Trunk		N/A	N/A		2.98	13.00
<b>Order Charges</b>						
Service Order						
Each Additional Line/Trunk		0.00	60.00		0.00	60.00
Changes to Existing Line/Trunk		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	12.00		0.00	12.00
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00

## Business Local Exchange Rates (Cont'd.)

	USOC	Monthly (\$)	NRC (\$)
<b>Vertical Features (VF)</b>			
<b>Custom Calling Features</b>			
Call Waiting	ESX	7.43	0.00
Call Forwarding (Variable)	ESM	7.43	0.00
Call Forwarding II			
Busy Line		2.75	0.00
Do Not Answer		2.75	0.00
Busy Line/Do Not Answer		4.00	0.00
Three-Way Calling	ESC	7.43	0.00
Speed Calling			
8 Number Capacity	E8C	5.94	0.00
30 Number Capacity	E3D	9.20	0.00
<b>Custom Calling Discounts</b>			
Each Additional Feature		-1.42	0.00
<b>Ringmate Ring Identification</b>			
One Dependent Number	DRS1X	6.00	0.00
Two Dependent Numbers	DRS2X	10.00	0.00
<b>PhonSMART Features</b>			
Call Return	NSS	2.25	0.00
Caller ID	NSD	4.95	0.00
Caller ID with Name	NNK	5.95	0.00
Call Waiting ID	NWT	4.95	0.00
Call Waiting ID with Name	N7PXA	5.95	0.00
Repeat Dialing	NSQ	2.25	0.00
Repeat Dialing and Call Return	NSP	3.95	0.00
Anonymous Call Rejection	AYK	3.00	0.00
<b>WorkSMART Discounts (%)</b>			
1-Year Commitment		-10.00	0.00
2-Year Commitment		-15.00	0.00
3-Year Commitment		-20.00	0.00
<b>Per-Use Features</b>			
Call Return	NSS	0.50	0.00
Repeat Dialing	NSQ	0.50	0.00
Call Trace	NST	3.25	0.00

## Residential Local Exchange Rates

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Individual Line</b>						
Rate Class A		11.11	39.00		7.82	39.00
Rate Class B		12.10	39.00		7.82	39.00
Rate Class C		13.25	39.00		7.82	39.00
Rate Class D		14.41	39.00		7.82	39.00
Rate Class E		15.69	39.00		7.82	39.00
<b>Usage Allowance</b>		N/A	N/A		4.00	N/A
		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>
<b>Usage Charges (Peak)</b>						
Call Area A		N/A	N/A		0.0700	0.0300
Call Area B		N/A	N/A		0.0900	0.0400
<b>Usage Charges (Off-Peak)</b>						
Call Area A		N/A	N/A		0.0550	0.0150
Call Area B		N/A	N/A		0.0700	0.0200
<b>Additional Charges</b>						
Touch-Tone		0.00	0.00		0.00	0.00
End User Common Line (EUCL)						
Primary Line	9LM	6.38	0.00	9LM	6.38	0.00
Additional Line	9ZRMR	6.38	0.00	9ZRMR	6.38	0.00
Federal Universal Service Fund						
Primary Line		0.59	0.00		0.59	0.00
Additional Line		0.59	0.00		0.59	0.00
Directory Assistance						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line		N/A	N/A		0.89	10.00

## Residential Local Exchange Rates (Cont'd.)

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Order Charges</b>						
Service Order						
Each Additional Line		0.00	39.00		0.00	39.00
Change to Existing Line		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	5.70		0.00	5.70
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00

## Residential Local Exchange Rates (Cont'd.)

	USOC	Measured Monthly (\$)	4E Low NRC (\$)	USOC	Low Use Monthly (\$)	Measured NRC (\$)
<b>Individual Line</b>						
All Rate Classes		6.08	39.00		6.05	39.00
<b>Usage Allowance</b>		1.50	N/A		N/A	N/A
<b>Message Unit Allowance</b>		N/A	N/A		30.00	N/A
		First Minute (\$)	Add'l. Minute (\$)		First Minute (\$)	Add'l. Minute (\$)
<b>Usage Charges</b>						
<b>Peak</b>						
Call Area A		0.0700	0.0300		0.1650	0.1650
Call Area B		0.0900	0.0400		0.1650	0.1650
<b>Off-Peak</b>						
Call Area A		0.0550	0.0150		0.1650	0.1650
Call Area B		0.0700	0.0200		0.1650	0.1650
		Monthly (\$)	NRC (\$)		Monthly (\$)	NRC (\$)
<b>Additional Charges</b>						
Touch-Tone		0.00	0.00		0.00	0.00
End User Common Line (EUCL)						
Primary Line	9LM	6.38	0.00	9LM	6.38	0.00
Additional Line	9ZRMR	6.38	0.00	9ZRMR	6.38	0.00
Federal Universal Service Fund						
Primary Line		0.59	0.00		0.59	0.00
Additional Line		0.59	0.00		0.59	0.00
Directory Assistance						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line		0.89	10.00		N/A	N/A
<b>Order Charges</b>						
Service Order						
Each Additional Line		0.00	39.00		0.00	39.00
Change to Existing Line		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	5.70		0.00	5.70
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00

## Residential Local Exchange Rates (Cont'd.)

<b>All Calling Plans</b>	<b>USOC</b>	<b>Monthly (\$)</b>	<b>NRC (\$)</b>
<b>Vertical Features (VF)</b>			
<b>Custom Calling Features</b>			
Call Waiting	ESX	3.81	0.00
Call Forwarding (Variable)	ESM	3.81	0.00
Call Forwarding II			
Busy Line		1.35	0.00
Do Not Answer		1.35	0.00
Busy Line/Do Not Answer		2.00	0.00
Three-Way Calling	ESC	4.51	0.00
Speed Calling			
8 Number Capacity	E8C	2.98	0.00
30 Number Capacity	E3D	5.94	0.00
<b>Custom Calling Discounts</b>			
Each Additional Feature		-0.73	0.00
<b>Ringmate Ring Identification</b>			
One Dependent Number	DRS1X	3.00	0.00
Two Dependent Numbers	DRS2X	5.00	0.00
<b>Phonesmart Features</b>			
Call Return	NSS	2.25	0.00
Caller ID	NSD	4.95	0.00
Caller ID with Name	NNK	5.95	0.00
Call Waiting ID	NWT	4.95	0.00
Call Waiting ID with Name	N7PXA	5.95	0.00
Repeat Dialing	NSQ	2.25	0.00
Repeat Dialing and Call Return	NSP	3.95	0.00
Anonymous Call Rejection	AYK	3.00	0.00
<b>Package Plans</b>			
ValuePack	NLRSA	17.99	0.00
<b>Per-Use Features</b>			
Call Return	NSS	0.50	0.00
Repeat Dialing	NSQ	0.50	0.00
Call Trace	NST	3.25	0.00