

Crexendo Business Solutions, Inc.

Regulations and Schedule of Intrastate Charges
Applying to Local End-User Telecommunications Service

Within the State of Michigan

TARIFF

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

TABLE OF CONTENTS

TABLE OF CONTENTS..... 1

PREFACE

CHECK SHEET..... 1

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND
ABBREVIATIONS OF TECHNICAL TERMS USED IN
THIS TARIFF..... 7

APPLICATION OF TARIFF 8

SECTION 1: DEFINITIONS 1

SECTION 2: REGULATIONS..... 1

2.1 Undertaking of the Company 1

2.2 Prohibited Uses 12

2.3 Obligations of the Customer 13

2.4 Customer Equipment and Channels 17

2.5 Payment Arrangements 20

2.6 Allowances for Interruptions in Service 34

2.7 Restoration of Service 38

2.8 Use of Customer's Service by Others 40

2.9 Cancellation of Service 40

2.10 Transfers and Assignments 41

2.11 Notices and Communications 41

2.12 Formal and Information Procedures 42

2.13 Customer Access to Information 44

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

TABLE OF CONTENTS, CONT'D.

SECTION 3: SERVICE OFFERINGS 1

 3.1 General 1

 3.2 Charges Based on Duration of Use 2

 3.3 Rates Based Upon Distance 4

 3.4 Calculation of Distance 5

 3.5 Directory Listings 6

 3.6 Types of Services Offered 7

 3.7 Basic Local Exchange Service 8

 3.8 Direct Inward Dialing (DID) Service 12

 3.9 Business Advanced Services 13

 3.10 Directory Assistance Service 20

 3.11 IntraLATA Presubscription 21

SECTION 4: RATES AND CHARGES 1

 4.1 Basic Local Exchange Service 1

 4.2 Direct Inward Dialing (DID) Service Rates 6

 4.3 Business Advanced Services 7

 4.4 Service Charges 14

 4.5 Lifeline Program 18

 4.6 Emergency Services 19

 4.7 Telecommunications Relay Service 19

 4.8 Telephone Directory 19

 4.9 Call Blocking Service 20

 4.10 IntraLATA Presubscription 20

 4.11 Rates By Individual Contract Basis (ICB) 22

 4.12 Promotional Offerings 23

 4.13 Basic Directory Assistance 23

 4.14 Primary Basic Local Exchange Service 24

SECTION 5: SERVICE AREAS 1

 5.1 Legal Descriptions and Maps 1

 5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges 17

 5.3 Local Calling Areas B Traditional Verizon North, Inc. Exchanges 41

 5.4 Local Calling Areas B Traditional Verizon North Systems Exchanges 52

 5.5 List of Cities, Villages, and Townships 54

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of September 25, 2010, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Title Page	N/A	Original	
Table of Contents	1	Original	
	2	Original	
Preface	1	Original	
	2	Original	
	3	Original	
	4	Original	
	5	Original	
	6	Original	
	7	Original	
	8	Original	
Section 1	1	Original	
	2	Original	
Section 2	1	Original	
	2	Original	
	3	Original	
	4	Original	
	5	Original	
	6	Original	
	7	Original	
	8	Original	
	9	Original	
	10	Original	
	11	Original	
	12	Original	
	13	Original	
	14	Original	
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET, CONT'D.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Section 2, cont'd.	23	Original	
	24	Original	
	25	Original	
	26	Original	
	27	Original	
	28	Original	
	29	Original	
	30	Original	
	31	Original	
	32	Original	
	33	Original	
	34	Original	
	35	Original	
	36	Original	
	37	Original	
	38	Original	
	39	Original	
	40	Original	
	41	Original	
	42	Original	
	43	Original	
	44	Original	
45	Original		
Section 3	1	Original	
	2	Original	
	3	Original	
	4	Original	
	5	Original	
	6	Original	
	7	Original	
	8	Original	
	9	Original	
	10	Original	
	11	Original	
	12	Original	
	13	Original	
	14	Original	
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET, CONT'D.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Section 4	1	Original	
	2	Original	
	3	Original	
	4	Original	
	5	Original	
	6	Original	
	7	Original	
	8	Original	
	9	Original	
	10	Original	
	11	Original	
	12	Original	
	13	Original	
	14	Original	
	15	Original	
	16	Original	
	17	Original	
	18	Original	
	19	Original	
	20	Original	
	21	Original	
	22	Original	
	23	Original	
	24	Original	

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET, CONT'D.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Section 5	1	Original	
	2	Original	
	3	Original	
	4	Original	
	5	Original	
	6	Original	
	7	Original	
	8	Original	
	9	Original	
	10	Original	
	11	Original	
	12	Original	
	13	Original	
	14	Original	
	15	Original	
	16	Original	
	17	Original	
	18	Original	
	19	Original	
	20	Original	
	21	Original	
	22	Original	
	23	Original	
	24	Original	
	25	Original	
	26	Original	
	27	Original	
	28	Original	
	29	Original	
	30	Original	
	31	Original	

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET, CONT'D.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Section 5, cont'd.	32	Original	
	33	Original	
	34	Original	
	35	Original	
	36	Original	
	37	Original	
	38	Original	
	39	Original	
	40	Original	
	41	Original	
	42	Original	
	43	Original	
	44	Original	
	45	Original	
	46	Original	
	47	Original	
	48	Original	
	49	Original	
	50	Original	
	51	Original	
	52	Original	
	53	Original	
	54	Original	
	55	Original	
	56	Original	
	57	Original	
	58	Original	
	59	Original	
	60	Original	
	61	Original	
	62	Original	
	63	Original	
	64	Original	
	65	Original	
	66	Original	
	67	Original	
	68	Original	
	69	Original	
	70	Original	
	71	Original	
	72	Original	
	73	Original	
	74	Original	
	75	Original	
	76	Original	
	77	Original	

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

CHECK SHEET, CONT'D.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Section 5, cont'd.	78	Original	
	79	Original	
	80	Original	
	81	Original	
	82	Original	
	83	Original	
	84	Original	
	85	Original	
	86	Original	
	87	Original	
	88	Original	
	89	Original	
	90	Original	
	91	Original	
	92	Original	
	93	Original	
	94	Original	
	95	Original	
	96	Original	
	97	Original	
	98	Original	
	99	Original	
	100	Original	
	101	Original	
	102	Original	
	103	Original	
	104	Original	
	105	Original	
	106	Original	
	107	Original	
	108	Original	
	109	Original	
	110	Original	
	111	Original	
	112	Original	
	113	Original	
	114	Original	
	115	Original	
	116	Original	

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- N To signify new rate or regulation.
- R To signify reduced rate.

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Crexendo Business Solutions, Inc., hereinafter referred to as the Company, to customers within the State of Michigan.

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 1 - DEFINITIONS

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

Available Usage Balance - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Company - Used throughout this tariff to refer to Crexendo Business Solutions, Inc., unless otherwise clearly indicated by the context.

Debit Account - An account which consists of a pre-paid usage balance depleted on a real time basis during each Debit Service Call.

SECTION 1 - DEFINITIONS, CONT'D.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Holidays - Holidays observed by the Company as specified in this tariff.

LATA - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

Personal Account Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

Renewal - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished by the Company predominantly for personal or domestic purposes at the person's dwelling.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions, Cont'd.

- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, Cont'd.

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, Cont'd.

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.5 Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.

Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.

The Company will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls. (b) Trouble found in equipment that is not the provider's. (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities, Cont'd.

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

 - (2) the reception of signals by Customer-provided equipment.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

SECTION 2 - REGULATIONS, CONT'D.

2.2 Prohibited Uses

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, Cont'd.

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, Cont'd.

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers, Cont'd.

2.4.3 Interconnection of Facilities

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined below:

"End User" means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers, Cont'd.

2.4.4 Inspections

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements

2.5.1 Nondiscriminatory Service

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.2 Payment for Service

(A) Facilities and Service Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

2.5.3 Billing and Collection of Charges

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.3 Billing and Collection of Charges, Cont'd.

- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.3 Billing and Collection of Charges, Cont'd.

- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
- (1) The beginning and ending dates of the billing period.
 - (2) The due date.
 - (3) Any previous balance.
 - (4) The telephone number for which the bill is rendered.
 - (5) The total amount due for basic local exchange service and regulated toll service.
 - (6) An itemized statement of all taxes due.
 - (7) The total amount due.
 - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
 - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.3 Billing and Collection of Charges, Cont'd.

- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.
- (K) A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.4 Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

SECTION 2 – REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.5 Deposits

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Simple interest on deposits will accrue at a rate equal to the rate paid on United States savings bonds, series EE.
- (E) No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- (F) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- (G) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service

Part I B Business Customers

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Part I B Business Customers

- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Part II B Residential Customers

- (A) The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
- (a) Nonpayment of a delinquent account for basic local exchange service;
 - (b) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
 - (c) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
 - (d) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
 - (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
 - (f) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Part II B Residential Customers

(A) Cont'd

- (g) A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
- (h) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.

- (B) Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Part II B Residential Customers

- (C) Notice of shutoff of basic local exchange service shall contain all of the following information:
- (a) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
 - (b) A clear and concise statement of the reason for the proposed shutoff of service;
 - (c) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
 - (d) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
 - (e) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
 - (f) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Part II B Residential Customers

- (D) The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- (E) A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- (F) Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- (G) Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- (H) Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Part II B Residential Customers

- (I) After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.
- (J) Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- (K) Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.7 Cancellation of Application for Service

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.1 Credit for Interruptions, Cont'd.

(C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.1 Credit for Interruptions, Cont'd.

(C) (Cont'd)

Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.3 Cancellation For Service Interruption

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Restoration of Service

2.7.1 Business Service Restoration

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

SECTION 2 REGULATIONS, CONT'D.

2.7 Restoration of Service, Cont'd.

2.7.2 Residential Service Restoration

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- (1) Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- (2) An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- (3) Payment of the restoration charge and any applicable installation charges pursuant to Section 4.3.4 of this tariff;
- (4) Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

SECTION 2 - REGULATIONS, CONT'D.

2.8 Use of Customer's Service by Others

2.8.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer.

Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.9 Cancellation of Service

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

SECTION 2 - REGULATIONS, CONT'D.

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

2.11 Notices and Communications

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2 - REGULATIONS, CONT'D.

2.12 Formal and Informal Procedures

For Residential Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

2.12.1 Alternative Dispute Resolution

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

SECTION 2 - REGULATIONS, CONT'D.

2.12 Formal and Informal Procedures, Cont'd.

2.12.1 Alternative Dispute Resolution, Cont'd.

- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2 Payment of Amount Not In Dispute

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

SECTION 2 - REGULATIONS, CONT'D.

2.13 Customer Access to Information

2.13.1 Publication of Procedures

- (A) The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- (B) The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The pamphlet shall include all of the following information:
 - (1) Methods for customers to understand and verify the accuracy of billings.
 - (2) Payment standards and procedures.
 - (3) Procedures for shutoff and reconnection of basic local exchange service.
 - (4) Inquiry, service, and complaint procedures.
 - (5) Commission procedures related to customer complaints.
- (D) The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

2.13.2 Public Access To Rules And Rates

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

SECTION 2 - REGULATIONS, CONT'D.

2.13 Customer Access to Information, Cont'd.

2.13.3 Telephone Directories and Information

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- (A) The telephone number and address of the Company where the customer may inquire about telephone service.
- (B) The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

SECTION 3 - SERVICE OFFERINGS

3.1 General

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business and Residential Rates

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
 4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

SECTION 3 – SERVICE OFFERINGS, CONT'D.

3.1 General, Cont'd.

3.1.1 Application of Business and Residential Rates, Cont'd.

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.2 Charges Based on Duration of Use, Cont'd.

3.2.1 Applicable Rate Periods

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

* To, but not including

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1** Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.4 Calculation of Distance

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next highest whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next highest whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.5 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.6 Types of Services Offered

Section 3.7 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. Crexendo Business Solutions, Inc. provides switched and telephonic-quality voice that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

- Business Basic Line Service
- Business Advanced Service
- Residential Basic Line Service, with choice of calling plans

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.7 Basic Local Exchange Service

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.7 Basic Local Exchange Service, Cont'd.

3.7.1 Business Local Exchange Service

A. SBC Calling Areas

Essential Package

Business Essential Package provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Essential Package includes unlimited local calling. See Section 4.1 for rates.

B. Verizon Calling Areas

Local Exchange Access Line Service consists of an exchange access line terminated at the customer premise and is provided as Type II service. The service type available to customers at a given exchange is indicated in Section 5 following.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.7 Basic Local Exchange Service, Cont'd.

3.7.2 Residential Local Exchange Service

A. SBC Calling Areas

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic line rates may be charged on any of the following optional rate plans. See Section 4.1 for rates.

Unlimited Calling Plan

The monthly rate for the Unlimited Calling Plan entitles the customer to unlimited outgoing calls per month within the local calling area without additional charge beyond the monthly rate per access line. Usage under any optional plans cannot be aggregated with this plan.

Limited Calling Plan - Plan 50

With Plan 50, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 50 call allowance per month. Each call within the Local Calling Area in excess of the 50 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.7 Basic Local Exchange Service, Cont'd.

3.7.2 Residential Local Exchange Service, Cont'd.

A. SBC Calling Areas

Limited Calling Plan - Plan 400

- (1) With Plan 400, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 400 call allowance per month. Each call within the Local Calling Area in excess of the 400 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.
- (2) Upon sufficient notice to the Company, a Customer who is handicapped or is voluntarily providing a service for an organization classified by the Internal Revenue Service as a Section 501(c)((3) or (19) organization, or a congressionally chartered veterans organization, or their duly authorized foundations, is exempt from the 400 call per month limitation and shall not be charged more than the flat rate charged other residential customers for 400 calls.

B. Verizon Calling Areas

With Unlimited Local Calling, the Customer can make unlimited calls to locations within their local calling area for a fixed monthly charge. The local calling area includes the Customer's home exchange and any Extended Area Service (EAS) exchanges that are available for the area.

With Economical Local Calling, the Customer will get economy calling to locations within their local calling area. The local calling area includes the home exchange and any Extended Area Service (EAS) exchanges that are available for the Customer's area. The Customer is charged one low monthly rate and a per call rate included in Section 4, following.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.8 Direct Inward Dialing (DID) Service

3.8.1 DID Trunk Service

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID number charges set forth in Section 6.2 blocks apply in addition to the DID Trunk charges listed below.

Non-recurring and monthly recurring rates per DID Trunk, apply as follows:

	Non-Recurring	Monthly Recurring
Per Trunk		
Access Area A	\$500.00	\$35.00

3.8.2 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.8 Direct Inward Dialing (DID) Service, Cont'd.

3.8.1 DID Trunk Service, Cont'd.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

	Non-Recurring	Monthly Recurring
DID Numbers (charge per number)	\$2.50	\$0.02

3.9 Business Advanced Services

3.9.1 Crexendo ISDN PRI Service with Unlimited Local Calling

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Crexendo ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.2 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a Crexendo digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.3 Crexendo ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

Crexendo ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.3 Crexendo ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.

Crexendo ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.4 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a Crexendo digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant. These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

Crexendo ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.4 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.

Crexendo ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Crexendo ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Business Advanced Services, Cont'd.

3.9.5 Crexendo ISDN BRI Service

Crexendo ISDN BRI (Basic Rate Interface) uses standard “twisted pair” cables and is nearly three times faster than a 56K dial up line. Crexendo ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

3.9.6 Crexendo Digital Centrex Service

Crexendo Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

NOTES FOR ALL: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not include FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.10 Directory Assistance Service

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first five (5) calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group-billed services furnished on the same premises or as part of the same system within an exchange.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

See Section 4.11 for rates.

SECTION 3 - SERVICE OFFERINGS, CONT'D

3.11 IntraLATA Presubscription

1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

2. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.11 IntraLATA Presubscription, Cont'd.

3. Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Section 4.8 following.

4. Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

SECTION 4 - RATES AND CHARGES

4.1 Basic Local Exchange Service

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply. For descriptions of access areas, please refer to Section 5 of this tariff.

4.1.1 Business Local Exchange Service

A. SBC Calling Areas

Business Essential Package

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$13.58	\$42.25
Access Area B	\$13.86	\$42.25
Access Area C	\$14.65	\$42.25

Each call within the Local Calling Area is billed at: \$.0897

Rural Zone Charges

A Rural Zone Charge is applicable on Individual Line or Two Party services provided outside a base rate area or locality rate area, and is in addition to the base rate for the service provided.

<u>Description</u>	<u>Monthly Rate</u>
Individual Line	\$1.69
Two Party Line	\$1.34

SECTION 4 - RATES AND CHARGES, CONT'D

4.1 Basic Local Exchange Service (Cont'd)

4.1.1 Business Local Exchange Service (cont'd)

B. Verizon Calling Areas

<u>Monthly Rate, per access line</u>	<u>Rate¹</u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$15.90	\$59.42
Rate Class 2	\$15.90	\$59.42
Rate Class 3	\$15.90	\$59.42
Rate Class 4	\$15.90	\$59.42
Rate Class 5	\$15.90	\$59.42

Rural Zone Charge

1. Business One-party services may be provided outside of the base rate area and are subject to rural zone charges.

2. Where business customers have more than one basic service, rural zone charges will apply and will be computed individually for each basic service.

<u>Description</u>	<u>Monthly Rate</u>
Individual Line	\$2.00

¹ Local message unit at \$.08 applies per originating completed call within the Local Calling Area.

SECTION 4 - RATES AND CHARGES, CONT'D

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Residential Local Exchange Service

A. SBC Calling Areas (cont'd)

Calling Plan 50

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$10.85	\$42.25
Access Area B1	\$11.30	\$42.25
Access Area B2	\$11.30	\$42.25
Access Area C1	\$11.15	\$42.25
Access Area C2	\$11.15	\$42.25
Access Area C3	\$11.15	\$42.25
Access Area C4	\$11.15	\$42.25
Access Area C5	\$11.15	\$42.25

Call allowance: 50

	<u>First Minute</u>	<u>Add'l Minute</u>
Charge Per call – Local (after allowance)	\$0.0660	\$0.0000
Charge Per call – Interzone (after allowance)	\$0.1100	\$0.1100

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D

4.1 Basic Local Exchange Service (cont'd)

4.1.2 Residential Local Exchange Service (cont'd)

A. SBC Calling Areas (cont'd)

Calling Plan 400

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$14.39	\$42.25
Access Area B1	\$14.39	\$42.25
Access Area B2	\$13.90	\$42.25
Access Area C1	\$12.38	\$42.25
Access Area C2	\$12.64	\$42.25
Access Area C3	\$13.17	\$42.25
Access Area C4	\$13.73	\$42.25
Access Area C5	\$14.26	\$42.25

Call allowance: 400

	<u>First Minute</u>	<u>Add'l Minute</u>
Charge Per call – Local (after allowance)	\$0.0660	\$0.0000
Charge Per call – Interzone (after allowance)	\$0.1100	\$0.1100

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D

4.1 Basic Local Exchange Service (cont'd)

4.1.2 Residential Local Exchange Service (cont'd)

B. Verizon Calling Areas

Flat Rate Unlimited

<u>Monthly Rate, per access line</u>	<u>Rate</u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$18.18	\$39.00
Rate Class 2	\$18.18	\$39.00
Rate Class 3	\$18.18	\$39.00
Rate Class 4	\$18.18	\$39.00
Rate Class 5	\$18.18	\$39.00

Economical Rate

<u>Monthly Rate, per access line</u>	<u>Rate¹</u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$14.65	\$39.00
Rate Class 2	\$14.65	\$39.00
Rate Class 3	\$14.65	\$39.00
Rate Class 4	\$14.65	\$39.00
Rate Class 5	\$14.65	\$39.00

¹ Local message unit at \$.04 applies per originating completed call within the Local Calling Area.

SECTION 4 - RATES AND CHARGES, CONT'D

4.2 Direct Inward Dialing (DID) Service Rates

SBC Calling Areas

<u>DID Station Numbers</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>
First 20 DID Numbers	\$5.00	\$600.00
Additional 20 DID Numbers	\$5.00	\$50.00
DID Trunk Termination	\$11.62	\$45.00

Verizon Calling Areas

<u>DID Station Numbers</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>
Block of 20 Numbers	\$8.00	\$0.00
Block of 100 Numbers	\$22.50	\$0.00
DID Trunk Termination		
Initial Trunk	\$40.00	\$750.00
Additional Trunk	\$18.00	\$60.00

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services

4.3.1 Crexendo ISDN PRI Service with Unlimited Local Calling

Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$799.00	\$699.00	\$599.00
Verizon Area	\$799.00	\$699.00	\$599.00

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Verizon Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Expedite Service Charge ¹	Per PRI		
SBC/Pacific Bell	\$750.00		
Verizon	\$750.00		
Order Supplement Charge ²	First Change	Subsequent Change	
SBC/Pacific Bell	\$250.00	\$750.00	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge ²	Per PRI		
SBC/Pacific Bell	\$950.00		
Verizon	\$950.00		

1 Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

2 Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.2 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$677.16	\$577.16	\$477.16
Verizon Area	\$616.55	\$516.55	\$416.55

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Verizon Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Expedite Service Charge ¹	Per DS1		
SBC/Pacific Bell	\$750.00		
Verizon	\$750.00		
Order Supplement Charge ²	First Change	Subsequent Change	
SBC/Pacific Bell	\$250.00	\$750.00	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge ²	Per DS1		
SBC/Pacific Bell	\$950.00		
Verizon	\$950.00		

1 Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

2 Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.3 Crexendo ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service

Crexendo ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$939.00	\$839.00	\$739.00
Verizon Area	\$939.00	\$839.00	\$739.00

Crexendo ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,079.00	\$979.00	\$879.00
Verizon Area	\$1,079.00	\$979.00	\$879.00

Crexendo ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,219.00	\$1,119.00	\$1,019.00
Verizon Area	\$1,219.00	\$1,119.00	\$1,019.00

Crexendo ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,639.00	\$1,539.00	\$1,439.00
Verizon Area	\$1,639.00	\$1,539.00	\$1,439.00

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.3 Crexendo ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.

Crexendo ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$2,199.00	\$2,099.00	\$1,999.00
Verizon Area	\$2,199.00	\$2,099.00	\$1,999.00

Crexendo ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$3,599.00	\$3,499.00	\$3,399.00
Verizon Area	\$3,599.00	\$3,499.00	\$3,399.00

4.3.4 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

Crexendo ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$939.00	\$839.00	\$739.00
Verizon Area	\$939.00	\$839.00	\$739.00

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.4 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.

Crexendo ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,079.00	\$979.00	\$879.00
Verizon Area	\$1,079.00	\$979.00	\$879.00

Crexendo ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,219.00	\$1,119.00	\$1,019.00
Verizon Area	\$1,219.00	\$1,119.00	\$1,019.00

Crexendo ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,639.00	\$1,539.00	\$1,439.00
Verizon Area	\$1,639.00	\$1,539.00	\$1,439.00

Crexendo ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$2,199.00	\$2,099.00	\$1,999.00
Verizon Area	\$2,199.00	\$2,099.00	\$1,999.00

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.4 Crexendo Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.

Crexendo ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$3,599.00	\$3,499.00	\$3,399.00
Verizon Area	\$3,599.00	\$3,499.00	\$3,399.00

4.3.5 Crexendo ISDN BRI Service

Monthly Recurring Charges

	Monthly Recurring Charge ¹
ISDN Basic Exchange Digital Line, each	\$10.00
ISDN Basic Exchange Circuit Switched Voice	
First Line	n/a
Second Line	2.00
ISDN Basic Exchange Circuit Switched Data, each	2.00
ISDN Basic Exchange Alternate Circuit Switched Voice/Data,each	2.00

¹ These ISDN BRI rates are a supplement to individual Message Rate Service.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.3 Business Advanced Services, Cont'd.

4.3.6 Crexendo Digital Centrex Service

Monthly Recurring Charges

Contract Length	Monthly Recurring Charge
12 months – Assume Dial 9	26.61
12 months	23.15
24 months	21.05
36 months	17.59
60 months	16.51
84 months	15.80

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D.

4.4 Service Charges

4.4.1 Service Ordering Charge - Multi Element Charges

(A) Primary - For connecting new or additional Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(B) Secondary - For adding new or additional service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(C) Secondary – For moving or changing existing service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$30.50	\$29.45
Business, per service order	\$34.54	\$45.27

(D) Record - For record type orders affecting directory listings.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$13.03	\$7.60
Business, per service order	\$14.37	\$7.60

SECTION 4 - RATES AND CHARGES, CONT'D.

4.4 Service Charges

4.4.2 Access Line Connection Charge

(A) Per Access line or Trunk - Residence

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Central Office Work Charge	\$12.00	\$12.00
New Line Connection Charge	\$8.00	\$20.75

(B) Per Access Line or Trunk - Business

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Central Office Work Charge	\$14.00	\$14.00
New Line Connection Charge	\$10.00	\$29.22

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 4 - RATES AND CHARGES, CONT'D.

4.4 Service Charges, Cont'd.

4.4.3 Restoration Charge

(A) Temporary Suspension at Customer's Request

(1) Residence

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$20.00	\$16.30
Recurring charge, per line suspended	50% of regular service rates	

2) Business

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$55.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	

SECTION 4 - RATES AND CHARGES, CONT'D.

4.4 Service Charges, Cont'd.

4.4.3 Restoration Charge (cont'd.)

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence - Secondary Service Ordering Charge, per line	\$29.99	\$16.30
Business - Secondary Service Ordering Charge, per line	\$49.99	\$49.99

SECTION 4 - RATES AND CHARGES, CONT'D.

4.5 Lifeline Program

The lifeline program provides assistance for eligible Residential customers. For eligible Residential customers under the age of 65, the assistance available is the greater of \$11.25 per customer per month or 20% of the basic local exchange rate. For eligible customers over the age of 65, the assistance available is the greater of \$12.35 per customer per month or 25% of the basic local exchange rate.

4.5.1 Eligible Customers

Customers are eligible if the Customers annual income does not exceed 150% of the federal poverty income standards as determined by the United States office of management and budget and as approved by the state treasurer.

4.5.2 Toll Blocking Service

Toll blocking service, by Customer choice, will be offered free of charge to lifeline Customer. Where a Customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.

4.5.3 "Link Up"

"Link up" is still offered to eligible Customers which waive the lesser of one-half (1/2) or \$30 of initial connections fees. The portion of connection fees which the lifeline customer must pay may be paid over a one-year period of time without interest charges.

SECTION 4 - RATES AND CHARGES, CONT'D.**4.6 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing 0.

4.7 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4.8 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.9 Call Blocking Service

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

4.10 IntraLATA Presubscription

a. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.10 IntraLATA Presubscription, Cont'd.

a. Application of Rates (cont'd)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

SECTION 4 - RATES AND CHARGES, CONT'D.

4.11 Rates By Individual Contract Basis (ICB)

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

SECTION 4 - RATES AND CHARGES, CONT'D.

4.12 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.12.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

4.13 Basic Directory Assistance Rates

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Basic Directory Assistance Rates

<u>Local Directory Assistance</u>	<u>Charge Per Query</u>	
	<u>SBC Areas</u>	<u>Verizon Areas</u>
Direct dialed (in excess of allowance)	\$1.25	\$0.50
Via operator (no allowance)	\$1.25	\$0.50

SECTION 4 - RATES AND CHARGES, CONT'D.

4.14 Primary Basic Local Exchange Service

Pursuant to MCL 484.2304, as amended, and the Michigan Public Service Commission's December 20, 2005 order in Case No. U-14731, the Company's Primary Basic Local Exchange Service is available to residential customers only for voice telecommunications services for the maximum of 12,000 outgoing minutes per month. The Primary Basic Local Exchange Service includes the following services and features:

- Access to local dial tone
- Access to E911, operator and directory services
- 100 outgoing local calls per month up to 12,000 minutes per month
- Unlimited incoming local calls

A person with disabilities or who is voluntarily providing a service for an organization classified by the internal revenue service as a section 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.

A. Primary Basic Local Exchange Service Charges

SBC Ameritech Michigan Service Territory

<u>Access Area</u>	<u>Monthly Charge</u>
A	\$12.96
B1	\$13.38
B2	\$13.38
C1	\$13.23
C2	\$13.23
C3	\$13.23
C4	\$13.23
C5	\$13.23
Surcharge for Excess of 100 Call Allowance:	\$0.060
Surcharge for Local Usage in Excess of 12,000 outgoing minutes per month:	\$0.04

Verizon North Territory

Monthly Charge:	\$22.47
Surcharge for Excess of 100 Call Allowance:	\$0.044
Surcharge for Local Usage in Excess of 12,000 outgoing minutes per month:	\$0.04

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS**5.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

Exchange	Incumbent Local Exchange Carrier
Akron	SBC Ameritech Michigan
Albion	SBC Ameritech Michigan
Algonac	SBC Ameritech Michigan
Amasa	SBC Ameritech Michigan
Ann Arbor	SBC Ameritech Michigan
Applegate	SBC Ameritech Michigan
Armada	SBC Ameritech Michigan
Athens	SBC Ameritech Michigan
Auburn	SBC Ameritech Michigan
Bad Axe	SBC Ameritech Michigan
Baldwin	SBC Ameritech Michigan
Bark River	SBC Ameritech Michigan
Battle Creek	SBC Ameritech Michigan
Bay City	SBC Ameritech Michigan
Bay Port	SBC Ameritech Michigan
Beaverton	SBC Ameritech Michigan
Belding	SBC Ameritech Michigan
Belleville	SBC Ameritech Michigan
Bellevue	SBC Ameritech Michigan
Benton Harbor	SBC Ameritech Michigan
Bergland	SBC Ameritech Michigan
Berrien Springs	SBC Ameritech Michigan
Bessemer	SBC Ameritech Michigan
Beulah	SBC Ameritech Michigan
Big Bay	SBC Ameritech Michigan
Big Rapids	SBC Ameritech Michigan
Birch Run	SBC Ameritech Michigan
Boyne City	SBC Ameritech Michigan

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Brevort	SBC Ameritech Michigan
Brighton	SBC Ameritech Michigan
Buchanan	SBC Ameritech Michigan
Byron	SBC Ameritech Michigan
Cadillac	SBC Ameritech Michigan
Calumet	SBC Ameritech Michigan
Carleton	SBC Ameritech Michigan
Carsonville	SBC Ameritech Michigan
Casnovia	SBC Ameritech Michigan
Cedar Springs	SBC Ameritech Michigan
Champion	SBC Ameritech Michigan
Channing	SBC Ameritech Michigan
Charlevoix	SBC Ameritech Michigan
Charlotte	SBC Ameritech Michigan
Cheboygan	SBC Ameritech Michigan
Chelsea	SBC Ameritech Michigan
Clare	SBC Ameritech Michigan
Clarklake	SBC Ameritech Michigan
Clarksville	SBC Ameritech Michigan
Clio-Mt. Morris	SBC Ameritech Michigan
Coleman	SBC Ameritech Michigan
Coloma	SBC Ameritech Michigan
Coral	SBC Ameritech Michigan
Cornell	SBC Ameritech Michigan
Croswell	SBC Ameritech Michigan
Crystal Falls	SBC Ameritech Michigan
Curtis	SBC Ameritech Michigan
Dansville	SBC Ameritech Michigan
Dexter	SBC Ameritech Michigan
Dimondale	SBC Ameritech Michigan
East Jordan	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
East Tawas	SBC Ameritech Michigan
Eaton Rapids	SBC Ameritech Michigan
Eau Claire	SBC Ameritech Michigan
Elk Rapids	SBC Ameritech Michigan
Engadine	SBC Ameritech Michigan
Escanaba	SBC Ameritech Michigan
Ewart	SBC Ameritech Michigan
Fairgrove	SBC Ameritech Michigan
Farwell	SBC Ameritech Michigan
Fenton	SBC Ameritech Michigan
Fife Lake	SBC Ameritech Michigan
Flat Rock	SBC Ameritech Michigan
Flint	SBC Ameritech Michigan
Flushing	SBC Ameritech Michigan
Fountain	SBC Ameritech Michigan
Fowlerville	SBC Ameritech Michigan
Frankenmuth	SBC Ameritech Michigan
Frankfort	SBC Ameritech Michigan
Freeland	SBC Ameritech Michigan
Freeport	SBC Ameritech Michigan
Freesoil	SBC Ameritech Michigan
Fremont	SBC Ameritech Michigan
Fulton	SBC Ameritech Michigan
Gagetown	SBC Ameritech Michigan
Galesburg	SBC Ameritech Michigan
Galien	SBC Ameritech Michigan
Gladstone	SBC Ameritech Michigan
Gladwin	SBC Ameritech Michigan
Grand Blanc	SBC Ameritech Michigan
Grand Haven	SBC Ameritech Michigan
Grant	SBC Ameritech Michigan
Greenville	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Gwinn	SBC Ameritech Michigan
Harbor Springs	SBC Ameritech Michigan
Harrietta	SBC Ameritech Michigan
Harrison	SBC Ameritech Michigan
Hartland	SBC Ameritech Michigan
Hastings	SBC Ameritech Michigan
Hermansville	SBC Ameritech Michigan
Hillsdale	SBC Ameritech Michigan
Holland	SBC Ameritech Michigan
Holly	SBC Ameritech Michigan
Holt	SBC Ameritech Michigan
Hopkins	SBC Ameritech Michigan
Houghton	SBC Ameritech Michigan
Howell	SBC Ameritech Michigan
Indian River	SBC Ameritech Michigan
Interlochen	SBC Ameritech Michigan
Ionia	SBC Ameritech Michigan
Iron Mountain	SBC Ameritech Michigan
Iron River	SBC Ameritech Michigan
Irons	SBC Ameritech Michigan
Ironwood	SBC Ameritech Michigan
Ishpeming	SBC Ameritech Michigan
Jackson	SBC Ameritech Michigan
Jonesville	SBC Ameritech Michigan
Kalamazoo	SBC Ameritech Michigan
Kalkaska	SBC Ameritech Michigan
Kent City	SBC Ameritech Michigan
Keweenaw	SBC Ameritech Michigan
Lake Leelanau	SBC Ameritech Michigan
Lake Linden	SBC Ameritech Michigan
Lake Odessa	SBC Ameritech Michigan
Lansing	SBC Ameritech Michigan
Lapeer	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Le Roy	SBC Ameritech Michigan
Leslie	SBC Ameritech Michigan
Lexington	SBC Ameritech Michigan
Linwood	SBC Ameritech Michigan
Luther	SBC Ameritech Michigan
Mackinac Island	SBC Ameritech Michigan
Mackinac City	SBC Ameritech Michigan
Mancelona	SBC Ameritech Michigan
Manchester	SBC Ameritech Michigan
Manistee	SBC Ameritech Michigan
Manton	SBC Ameritech Michigan
Marine City	SBC Ameritech Michigan
Marion	SBC Ameritech Michigan
Marquette	SBC Ameritech Michigan
Marshall	SBC Ameritech Michigan
Martin	SBC Ameritech Michigan
Mason	SBC Ameritech Michigan
Mayville	SBC Ameritech Michigan
Mc Bain	SBC Ameritech Michigan
Menominee	SBC Ameritech Michigan
Michigamme	SBC Ameritech Michigan
Middleville	SBC Ameritech Michigan
Midland	SBC Ameritech Michigan
Milan	SBC Ameritech Michigan
Monroe	SBC Ameritech Michigan
Morley	SBC Ameritech Michigan
Mt. Clemens	SBC Ameritech Michigan
Mulliken	SBC Ameritech Michigan
Napoleon	SBC Ameritech Michigan
Nashville	SBC Ameritech Michigan
Negaunee	SBC Ameritech Michigan
Newaygo	SBC Ameritech Michigan
New Baltimore	SBC Ameritech Michigan
Newberry	SBC Ameritech Michigan

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
New Boston	SBC Ameritech Michigan
New Buffalo	SBC Ameritech Michigan
New Haven	SBC Ameritech Michigan
Niles	SBC Ameritech Michigan
Northport	SBC Ameritech Michigan
Northville	SBC Ameritech Michigan
Norway	SBC Ameritech Michigan
Olivet	SBC Ameritech Michigan
Onkama	SBC Ameritech Michigan
Oscoda	SBC Ameritech Michigan
Otsego	SBC Ameritech Michigan
Owendale	SBC Ameritech Michigan
Peck	SBC Ameritech Michigan
Pellston	SBC Ameritech Michigan
Perkins	SBC Ameritech Michigan
Petoskey	SBC Ameritech Michigan
Pinckney	SBC Ameritech Michigan
Plainwell	SBC Ameritech Michigan
Plymouth	SBC Ameritech Michigan
Port Huron	SBC Ameritech Michigan
Portland	SBC Ameritech Michigan
Port Sanilac	SBC Ameritech Michigan
Potterville	SBC Ameritech Michigan
Powers	SBC Ameritech Michigan
Rapid River	SBC Ameritech Michigan
Reed City	SBC Ameritech Michigan
Reese	SBC Ameritech Michigan
Republic	SBC Ameritech Michigan
Richland	SBC Ameritech Michigan
Rock	SBC Ameritech Michigan
Rockwood	SBC Ameritech Michigan
Romeo	SBC Ameritech Michigan
Rosebush	SBC Ameritech Michigan
Saginaw	SBC Ameritech Michigan

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
St. Charles	SBC Ameritech Michigan
St. Clair	SBC Ameritech Michigan
St. Helen	SBC Ameritech Michigan
St. Ignace	SBC Ameritech Michigan
St. Joseph	SBC Ameritech Michigan
Sand Lake	SBC Ameritech Michigan
Sandusky	SBC Ameritech Michigan
Saranac	SBC Ameritech Michigan
Sault Ste. Marie	SBC Ameritech Michigan
Scotts	SBC Ameritech Michigan
Scottville	SBC Ameritech Michigan
Sebawaing	SBC Ameritech Michigan
Snover	SBC Ameritech Michigan
South Lyon	SBC Ameritech Michigan
Standish	SBC Ameritech Michigan
Stephenson	SBC Ameritech Michigan
Three Oaks	SBC Ameritech Michigan
Traverse City	SBC Ameritech Michigan
Trout Lake	SBC Ameritech Michigan
Trufant	SBC Ameritech Michigan
Tustin	SBC Ameritech Michigan
Ubly	SBC Ameritech Michigan
Unionville	SBC Ameritech Michigan
Utica	SBC Ameritech Michigan
Vassar	SBC Ameritech Michigan
Vermontville	SBC Ameritech Michigan
Vicksburg	SBC Ameritech Michigan
Wakefield	SBC Ameritech Michigan
Walloon Lake	SBC Ameritech Michigan
Washington	SBC Ameritech Michigan
Watersmeet	SBC Ameritech Michigan
Watervliet	SBC Ameritech Michigan
Wayland	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
West Branch	SBC Ameritech Michigan
White Cloud	SBC Ameritech Michigan
Whitmore Lake	SBC Ameritech Michigan
Williamsburg	SBC Ameritech Michigan
Willis	SBC Ameritech Michigan
Wolverine	SBC Ameritech Michigan
Ypsilanti	SBC Ameritech Michigan
Zeeland	SBC Ameritech Michigan
Detroit District Exchange	SBC Ameritech Michigan
Birmingham Zone	SBC Ameritech Michigan
Centerline Zone	SBC Ameritech Michigan
Detroit Zone	SBC Ameritech Michigan
Farmington Zone	SBC Ameritech Michigan
Livonia Zone	SBC Ameritech Michigan
Romulus Zone	SBC Ameritech Michigan
Roseville Zone	SBC Ameritech Michigan
Royal Oak Zone	SBC Ameritech Michigan
Southfield Zone	SBC Ameritech Michigan
Trenton Zone	SBC Ameritech Michigan
Troy Zone	SBC Ameritech Michigan
Warren Zone	SBC Ameritech Michigan
Wayne Zone	SBC Ameritech Michigan
West Bloomfield Zone	SBC Ameritech Michigan
Wyandotte Zone	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Grand Rapids District Exchange	SBC Ameritech Michigan
Ada Zone	SBC Ameritech Michigan
Alto Zone	SBC Ameritech Michigan
Byron Center Zone	SBC Ameritech Michigan
Caledonia Zone	SBC Ameritech Michigan
Dorr Zone	SBC Ameritech Michigan
Dutton Zone	SBC Ameritech Michigan
Grand Rapids Zone	SBC Ameritech Michigan
Grattan Zone	SBC Ameritech Michigan
Hudsonville Zone	SBC Ameritech Michigan
Jamestown Zone	SBC Ameritech Michigan
Lowell Zone	SBC Ameritech Michigan
Marne Zone	SBC Ameritech Michigan
Moline Zone	SBC Ameritech Michigan
Rockford Zone	SBC Ameritech Michigan
Sparta Zone	SBC Ameritech Michigan
Pontiac District Exchange	SBC Ameritech Michigan
Auburn Heights Zone	SBC Ameritech Michigan
Clarkston Zone	SBC Ameritech Michigan
Commerce Zone	SBC Ameritech Michigan
Drayton Plains Zone	SBC Ameritech Michigan
Lake Orion Zone	SBC Ameritech Michigan
Oxford Zone	SBC Ameritech Michigan
Pontiac Zone	SBC Ameritech Michigan
Rochester Zone	SBC Ameritech Michigan
Walled Lake Zone	SBC Ameritech Michigan

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Adrian	Verizon North, Inc.
Alden	Verizon North, Inc.
Allegan	Verizon North, Inc.
Alma	Verizon North, Inc.
Almont	Verizon North, Inc.
Alpena	Verizon North, Inc.
Ashley	Verizon North, Inc.
Atlanta	Verizon North, Inc.
Avoca	Verizon North, Inc.
Bancroft	Verizon North, Inc.
Bangor	Verizon North, Inc.
Barryton	Verizon North, Inc.
Bath	Verizon North, Inc.
Blissfield	Verizon North, Inc.
Breckenridge	Verizon North, Inc.
Britton	Verizon North, Inc.
Bronson	Verizon North, Inc.
Brown City	Verizon North, Inc.
Burr Oak	Verizon North, Inc.
Capac	Verizon North, Inc.
Carson City	Verizon North, Inc.
Caseville	Verizon North, Inc.
Cass City	Verizon North, Inc.
Cassopolis	Verizon North, Inc.
Central Lake	Verizon North, Inc.
Centreville	Verizon North, Inc.
Clam River	Verizon North, Inc.
Clifford	Verizon North, Inc.
Clinton	Verizon North, Inc.
Coldwater	Verizon North, Inc.
Coldwater Lake	Verizon North, Inc.
Colon	Verizon North, Inc.
Columbiaville	Verizon North, Inc.
Conklin	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Constantine	Verizon North, Inc.
Coopersville	Verizon North, Inc.
Covert	Verizon North, Inc.
Davison	Verizon North, Inc.
Decatur	Verizon North, Inc.
Deckerville	Verizon North, Inc.
Dewitt	Verizon North, Inc.
Dowagiac	Verizon North, Inc.
Dryden	Verizon North, Inc.
Dundee	Verizon North, Inc.
Durand	Verizon North, Inc.
Eastport	Verizon North, Inc.
Edmore	Verizon North, Inc.
Edwardsburg	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Fruitport	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Fruitport	Verizon North, Inc.
Gaines	Verizon North, Inc.
Ganges	Verizon North, Inc.
Gaylord	Verizon North, Inc.
Gobles	Verizon North, Inc.
Goodells	Verizon North, Inc.
Grand Junction	Verizon North, Inc.
Grand Ledge	Verizon North, Inc.
Grass Lake	Verizon North, Inc.
Grayling	Verizon North, Inc.
Hamilton	Verizon North, Inc.
Harbor Beach	Verizon North, Inc.
Harrisville	Verizon North, Inc.
Hart	Verizon North, Inc.
Hartford	Verizon North, Inc.
Hemlock	Verizon North, Inc.
Hesperia	Verizon North, Inc.
Higgins Lakes	Verizon North, Inc.
Hillman	Verizon North, Inc.
Holton	Verizon North, Inc.
Houghton Lake	Verizon North, Inc.
Howard City	Verizon North, Inc.
Hubbard Lake	Verizon North, Inc.
Hubbardston	Verizon North, Inc.
Hudson	Verizon North, Inc.
Ida	Verizon North, Inc.
Imlay City	Verizon North, Inc.
Ithaca	Verizon North, Inc.
Jedo	Verizon North, Inc.
Kingston	Verizon North, Inc.
Lachine	Verizon North, Inc.
Laingsburg	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Lakeview	Verizon North, Inc.
Lawton	Verizon North, Inc.
Lewiston	Verizon North, Inc.
Lincoln	Verizon North, Inc.
Linden	Verizon North, Inc.
Long Lake	Verizon North, Inc.
Lost Peninsula	Verizon North, Inc.
Ludington	Verizon North, Inc.
Maple Rapids	Verizon North, Inc.
Marcellus	Verizon North, Inc.
Mattawan	Verizon North, Inc.
Maybee	Verizon North, Inc.
McBride	Verizon North, Inc.
Memphis	Verizon North, Inc.
Mendon	Verizon North, Inc.
Merrill	Verizon North, Inc.
Metamora	Verizon North, Inc.
Middleton	Verizon North, Inc.
Milford-White Lake	Verizon North, Inc.
Minden City	Verizon North, Inc.
Mio	Verizon North, Inc.
Mt. Pleasant	Verizon North, Inc.
Muir	Verizon North, Inc.
Muskegon	Verizon North, Inc.
North Branch	Verizon North, Inc.
North Sylvania	Verizon North, Inc.
Onaway	Verizon North, Inc.
Ortonville	Verizon North, Inc.
Ossineke	Verizon North, Inc.
Otisville	Verizon North, Inc.
Ovid	Verizon North, Inc.
Owosso	Verizon North, Inc.
Palo	Verizon North, Inc.
Paw Paw	Verizon North, Inc.
Pentwater	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Pompeii	Verizon North, Inc.
Posen	Verizon North, Inc.
Quincy	Verizon North, Inc.
Rankin	Verizon North, Inc.
Ravenna	Verizon North, Inc.
Reading	Verizon North, Inc.
Remus	Verizon North, Inc.
Richmond	Verizon North, Inc.
Riverdale	Verizon North, Inc.
Rogers City	Verizon North, Inc.
Roscommon	Verizon North, Inc.
St. Johns	Verizon North, Inc.
St. Louis	Verizon North, Inc.
Saline	Verizon North, Inc.
Saugatuck	Verizon North, Inc.
Schoolcraft	Verizon North, Inc.
Shelby	Verizon North, Inc.
Shepherd	Verizon North, Inc.
Sheridan	Verizon North, Inc.
Sidney	Verizon North, Inc.
Sister Lakes	Verizon North, Inc.
Six Lakes	Verizon North, Inc.
Smith Creek	Verizon North, Inc.
South Haven	Verizon North, Inc.
Stanton	Verizon North, Inc.
Stanwood	Verizon North, Inc.
Sturgis	Verizon North, Inc.
Swartz Creek	Verizon North, Inc.
Tecumseh	Verizon North, Inc.
Temperance	Verizon North, Inc.
Three Rivers	Verizon North, Inc.
Tipton	Verizon North, Inc.
Torch River Bridge	Verizon North, Inc.
Twin Lake	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Union	Verizon North, Inc.
Union City	Verizon North, Inc.
Vandalia	Verizon North, Inc.
Vanderbilt	Verizon North, Inc.
Vestaburg	Verizon North, Inc.
Weidman	Verizon North, Inc.
Whitehall	Verizon North, Inc.
White Pigeon	Verizon North, Inc.
Williamston	Verizon North, Inc.
Woodland	Verizon North, Inc.
Yale	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, CONT'D.

5.1 Legal Descriptions and Maps, Cont'd.

Exchange	Incumbent Local Exchange Carrier
Addison	Verizon North Systems
Alger	Verizon North Systems
Baroda	Verizon North Systems
Bridgman	Verizon North Systems
Burlington	Verizon North Systems
Fitchburg	Verizon North Systems
Glenn	Verizon North Systems
Gregory	Verizon North Systems
Homer	Verizon North Systems
Lacota	Verizon North Systems
Lambertville	Verizon North Systems
Lawrence	Verizon North Systems
Lupton	Verizon North Systems
Morenci	Verizon North Systems
Munith	Verizon North Systems
Onondaga	Verizon North Systems
Parma	Verizon North Systems
Prescott	Verizon North Systems
Pullman	Verizon North Systems
Rives Junction	Verizon North Systems
Rose City	Verizon North Systems
Sawyer	Verizon North Systems
Sterling	Verizon North Systems
Stockbridge	Verizon North Systems
Tekonsha	Verizon North Systems
Webberville	Verizon North Systems

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls. Access Areas are noted under "AA" column which shows both residential and business local exchange customers access areas.

Exchange or Zone **AA**
 B/R **Local Calling Area**

Exchange or Zone	AA B/R	Local Calling Area
Ada	C/C5	Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford
Akron	C/C1	Akron, Bay City, Caro, Fairgrove, Unionville
Albion	C/C1	Albion, Concord, Homer, Parma, Springport
Algonac	C/C2	Algonac, Marine City, New Baltimore
Alto	C/C5	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell
Amasa	C/C1	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Ann Arbor	B/B2	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	C/C1	Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky
Armada	C/C1	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Athens	C/C3	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
Auburn	C/C4	Auburn, Bay City, Freeland, Linwood, Midland
Auburn	B/B2	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica Heights

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges, Cont'd.

Exchange or Zone **AA**
 B/R **Local Calling Area**

Exchange or Zone	AA B/R	Local Calling Area
Bad Axe	C/C1	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ubyly
Baldwin	C/C1	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	C/C2	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	C/C3	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City
Bay City	C/C4	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	C/C1	Bay Port, Caseville, Pigeon, Sebewaing
Beaverton	C/C2	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	C/C2	Belding, Grattan, Greenville, Lowell, Orleans, Saranac
Belleville	C/C4	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	C/C3	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Olivet
Benton Harbor	C/C3	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges

Exchange or Zone	AA B/R	Local Calling Area
Bergland	C/C1	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien	C/C3	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	C/C1	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	C/C1	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	C/C1	Big Bay, Marquette
Big Rapids	C/C2	Big Rapids, Baldwin, Chippewa Lake, Ewart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	C/C4	Birch Run, Frankenmuth, Millington, Saginaw
Birmingham	B/B1	Birmingham, Auburn Heights, Mayfair, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
Boyne City	C/C2	Boyne City, Boyne Falls, Charlevoix, East Jordan, Elmira, Petoskey, Walloon Lake
Brevort	C/C1	Brevort, Engadine, Rexton, St. Ignace
Brighton	C/C3	Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

Exchange or Zone	AA B/R	Local Calling Area
Buchanan	C/C2	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	C/C1	Byron, Durand, Gaines, Howell, Linden
Byron Center	C/C5	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	C/C2	Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	C/C5	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland
Calumet	C/C2	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	C/C3	Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis
Carsonville	C/C1	Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky
Casnovia	C/C1	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravena
Cedar Springs	C/C2	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	B/B1	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	C/C1	Champion, Ishpeming, Michigamme, Republic

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Channing	C/C2	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic
Charlevoix	C/C2	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	C/C2	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Springport, Sunfield, Vermontville
Cheboygan	C/C2	Cheboygan, Indian River, Levering, Mackinaw City, Pellston
Chelsea	C/C4	Chelsea, Ann Arbor, Dexter, Gregory, Manchester, Pinckney
Clare	C/C2	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	C/C3	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	C/C4	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-WhiteLake, Ortonville, Oxford, Pontiac
Clarksville	C/C1	Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac
Clio-	C/C4	Clio-Mt. Morris, Davison, Flint, Flushing, Montrose, Otisville, Mt. Morris
Coleman	C/C1	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	C/C3	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Commerce	B/B2	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	C/C1	Amble, Coral, Howard City, Sand Lake, Trufant
Cornell	C/C2	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Croswell	C/C1	Croswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale
Crystal Falls	C/C1	Crystal Falls, Amasa, Channing, Fence River, Iron River
Curtis	C/C1	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	C/C1	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	A/A	Area 1 Detroit - All Areas Area 2 Detroit - All Areas, Center Line, Roseville Area 3 Detroit - All Areas, Center Line, Roseville, Royal Oak Area 4 Detroit - All Areas, Royal Oak, Southfield Area 5 Detroit - All Areas, Farmington, Livonia, Southfield Area 6 Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	C/C4	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Dimondale	C/C4	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	C/C5	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	B/B2	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	C/C5	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	C/C2	East Jordan, Alba, Bellaire, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	C/C2	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	C/C4	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	C/C3	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph
Elk Rapids	C/C3	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg
Engadine	C/C1	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Escanaba	C/C2	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Ewart	C/C1	Ewart, Big Rapids, Chippewa Lake, Le Roy, Reed City, Marion
Fairgrove	C/C1	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	B/B2	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	C/C2	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman
Fenton	C/C4	Fenton, Flint, Grand Blanc, Hartland, Holly, Linden, Milford-White Lake, Rankin
Fife Lake	C/C1	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	C/C4	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	B/B2	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	C/C4	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	C/C1	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	C/C2	Fowlerville, Bell Oak, Howell, Perry, Stockbridge, Webberville

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Frankenmuth	C/C4	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	C/C1	Frankfort, Bear Lake, Beulah, Onekama
Freeland	C/C4	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	C/C2	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	C/C2	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	C/C2	Fremont, Grant, Hesperia#, Holton#, Newaygo, White Cloud
Fulton	C/C1	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	C/C1	Gagetown, Caro, Cass City, Owendale, Sebawaing, Unionville
Galesburg	C/C4	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts
Galien	C/C1	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	C/C2	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	C/C2	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	C/C4	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly
Grand Haven	C/C2	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Grand Rapids	B/B2	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	C/C2	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake
Grattan	C/C5	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	C/C2	Greenville, Belding, Cedar Springs, Grattan, Rockford, Sidney, Trufant
Gwinn	C/C2	Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor	C/C2	Harbor Springs, Brutus, Levering, Pellston, Petoskey Springs
Harrietta	C/C2	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	C/C2	Harrison, Clare, Farwell, Gladwin, Houghton Lake
Hartland	C/C3	Hartland, Brighton, Fenton, Howell, Milford-White Lake
Hastings	C/C2	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	C/C1	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	C/C2	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	C/C3	Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Holly	C/C2	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt	C/C4	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Hopkins	C/C1	Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland
Houghton	C/C2	Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola
Howell	C/C3	Howell, Brighton, Byron, Fenton, Fowlerville, Hartland, Linden, Pinckney
Hudsonville	C/C5	Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland
Indian River	C/C2	Indian River, Alanson, Brutus, Cheboygan, Pellston, Wolverine
Interlochen	C/C3	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City
Ionia	C/C2	Ionia, Lake Odessa, Muir, Orleans, Palo, Saranac
Iron	C/C2	Iron Mountain, Aurora WI, Channing, Felch, Norway, Spread Eagle WI Mountain
Iron River	C/C1	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Irons	C/C1	Irons, Baldwin, Bessemer, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
Ironwood	C/C1	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Ishpeming	C/C2	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Negaunee, Republic
Jackson	C/C3	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	C/C5	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville	C/C1	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Moosherville, North Adams
Kalamazoo	C/C4	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	C/C1	Kalkaska, Alden, Mancelona, South Boardman, Torch River, Bridge, Williamsburg
Kent City	C/C1	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	C/C1	Keweenaw, Calumet, Lake Linden
Lake	C/C3	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City, Leelanau
Lake Linden	C/C2	Lake Linden, Calumet, Houghton, Keweenaw

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Lake Odessa	C/C2	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Saranac, Woodland
Lake Orion	C/C5	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	B/B2	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsbury, Williamston
Lapeer	C/C2	Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch
Le Roy	C/C1	Le Roy, Evart, Luther, Marion, Reed City, Tustin
Leslie	C/C3	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	C/C1	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	C/C3	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	B/B1	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	C/C5	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	C/C1	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	C/C1	Mackinaw Island
Mackinaw City	C/C1	Mackinaw City, Cheboygan, Levering

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Mancelona	C/C1	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	C/C4	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	C/C1	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston
Manton	C/C2	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	C/C2	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	C/C1	Marion, Ewart, Le Roy, McBain, Tustin
Marne	C/C5	Marne, Allendale#, Conklin#, Coopersville#, Grand Rapids, Hudsonville, Sparta
Marquette	C/C2	Marquette, Big Bay. Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	C/C3	Marshall, Battle Creek, Bellevue, Burlington, Olivet, Tekonsha
Martin	C/C1	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Wayland
Mason	C/C4	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	C/C1	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, Vassar
McBain	C/C2	McBain, Cadillac, Falmouth, Lake City, Marion, Tustin
Menominee	C/C2	Menominee, Marinette WI, Wallace
Michigamme	C/C1	Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Middleville	C/C2	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	C/C3	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	C/C4	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	C/C5	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	C/C3	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	C/C1	Morley, Amble, Howard City, Newaygo, Stanwood, Whitecloud
Mt. Clemens	B/B2	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	C/C1	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	C/C3	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson
Nashville	C/C1	Nashville, Hastings, Vermontville
Negaunee	C/C2	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	C/C2	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
New Baltimore	C/C4	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	C/C1	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	C/C4	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	C/C1	New Buffalo, Sawyer, Three Oaks
New Haven	C/C4	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	C/C4	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana*
Northport	C/C1	Northport, Lake Leelanau, Suttons Bay
Northville	B/B2	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	C/C2	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	C/C2	Olivet, Bellevue, Charlotte, Marshall
Onkama	C/C1	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	C/C2	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	C/C4	Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell
Owendale	C/C1	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebewaing

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Oxford	C/C4	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo
Peck	C/C1	Peck, Applegate, Brown City, Crosswell, Sandusky, Yale
Pellston	C/C2	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey
Perkins	C/C1	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	C/C2	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	C/C3	Pinckney, Brighton, Chelsea, Dexter, Gregory, Howell
Plainwell	C/C4	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	B/B2	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	B/B2	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	C/C3	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Portland	C/C1	Portland, Grand Ledge, Milliken, Sunfield
Port Sanilac	C/C1	Port Sanilac, Applegate, Carsonville, Crosswell, Deckerville, Lexington, Sandusky
Potterville	C/C4	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	C/C1	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	C/C2	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	C/C2	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	C/C4	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar
Republic	C/C1	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	C/C4	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainville
Rochester	B/B2	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	C/C1	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	C/C5	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Rockwood	C/C4	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	C/C2	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	B/B2	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	C/C2	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman,
Roseville	B/B1	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	A/A	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	C/C4	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	C/C4	St. Charles, Brant, Chesaning, Hemlock, Saginaw
St. Clair	C/C3	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek
St. Helen	C/C1	St. Helen, Gladwin, Houghton Lake, Roscommon, West Branch
St. Ignace	C/C1	St. Ignace, Brevort, Cedarville, Rudyard
St. Joseph	C/C3	St. Joseph, Baroda#, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Sand Lake	C/C1	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	C/C1	Sandusky, Applegate, Brown City, Carsonville, Croswell, Deckerville, Peck, Port Sanilac, Snover
Saranac	C/C1	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	C/C2	Sault Ste. Marie, Brimley, Kinross, Pickford
Scotts	C/C4	Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg
Scottville	C/C2	Scottville, Carr, Fountain, Freesoil, Hart, Ludington. Pentwater
Sebewaing	C/C1	Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville
Snover	C/C1	Snover, Deckerville, Sandusky
Southfield	A/A	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	C/C4	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	C/C5	Sparta, Casnovia, Cedar Springs, Conklin#, Grand Rapids, Kent City, Marne, Ravenna, Rockford

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Standish	C/C1	Standish, Gladwin, Omer, Pinconning, Sterling
Stephenson	C/C1	Stephenson, Carney, Wallace
Three Oaks	C/C1	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	C/C3	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	B/B2	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	C/C1	Trout Lake, Eckerman, Rexton
Troy	B/B2	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	C/C1	Trufant, Cedar Springs, Coral, Greenville, Sand Lake
Tustin	C/C2	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubly	C/C1	Ubly, Bad Axe, Cass City, Harbor Beach, Minden City
Unionville	C/C1	Unionville, Akron, Caro, Gagetown, Sebewaing
Utica	B/B2	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	C/C1	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

Exchange or Zone	AA B/R	Local Calling Area
Vermontville	C/C2	Vermontville, Charlotte, Nashville, Sunfield
Vicksburg	C/C4	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	C/C1	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	B/B2	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	C/C2	Walloon Lake, Boyne City, Boyne Falls#, Petoskey
Warren	B/B1	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	C/C4	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	C/C1	Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North LandO' Lakes, Trout Creek
Watervliet	C/C3	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph
Wayland	C/C1	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline
Wayne	B/B1	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	B/B2	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

Exchange or Zone	AA B/R	Local Calling Area
West Branch	C/C1	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	C/C2	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	C/C4	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon
Williamsburg	C/C3	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	C/C3	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	C/C1	Wolverine, Alanson, Boyne Falls, Indian River
Wyandotte	B/B2	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	B/B2	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	C/C3	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.

5.2.1 Classification of Exchanges by Access Areas

Each exchange zone is classified into one of several Access Areas for the purposes of applying rates for basic local exchange telecommunications service.

The Access Area ("AA") classification is determined by access lines per square mile in each particular exchange. The density (access lines per square miles) for each Access Area is shown below:

<u>Access Area</u>	<u>Access Lines/Square Mile</u>
A	Over 3600
B	650 to 3600
C	Less than 650

Access Areas A, B and C are limited to business local exchange service customers; Access Areas A, B1, B2, C1, C2, C3, C4 and C5 are limited to residential local exchange service customers.

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges

Exchange or Zone	Local Calling Area
Adrian	Adrian, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton
Alden	Alden, Bellaire, Central Lake, Clam River, Ellsworth, Eastport, Elk Rapids, Kalkaska, Mancelona, Torch River Bridge
Allegan	Allegan, Bloomingdale, Gobles, Hamilton, Hopkins, Martin, Otsego, Pullman
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis
Almont	Almont, Capac, Dryden, Imlay City, Oxford, Romeo
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii
Atlanta	Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway
Avoca	Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale
Bancroft	Bancroft, Durand, Owosso
Bangor	Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven
Barryton	Barryton, Farwell, Remus, Weidman
Bath	Bath, Dewitt, Laingsburg, Lansing, Shaftsbury
Bellaire	Bellaire, Alba, Alden, Clam River, Central Lake, East Jordan, Eastport, Ellsworth, Mancelona, Torch River Bridge

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Blissfield	Blissfield, Adrian, Deerfield, Lambertville, Ogden Center, Petersburg, Tecumseh
Breckenridge	Breckenridge, Ithica, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd
Britton	Britton, Deerfield, Dundee, Milan, Saline, Tecumseh
Bronson	Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City
Brown City	Brown City, Capac, Imlay City, North Branch, Peck, Sandusky, Yale
Burr Oak	Burr Oak, Bronson, Colon, Sturgis
Capac	Capac, Almont, Armada, Brown City, Emmett, Imlay City, Memphis, Romeo, Yale
Carson City	Carson City, Crystal, Hubbardston, Ithica, Middleton, Palo, Riverdale, Vickeryville
Caseville	Caseville, Bayport, Elkton, Kinde, Pigeon, Port Austin
Cass City	Cass City, Bad Axe, Caro, Elkton, Gagetown, Kingston, Marlette, Owendale, Ubley
Cassopolis	Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia
Central Lake	Central Lake, Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Centreville	Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers
Clam River	Clam River, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Clifford	Clifford, Kingston, Marlette, Mayville, North Branch
Clinton	Clinton, Manchester, Saline, Tecumseh, Tipton
Coldwater	Coldwater, Bronson, Coldwater Lake, Quincy, Tekonsha, Union City

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Coldwater Lake	Coldwater Lake, Bronson, Coldwater, Quincy
Colon	Colon, Athens, Bronson, Burr Oak, Centreville, Mendon, Sturgis, Union City
Columbiaville	Columbiaville, Davidson, Fostoria, Lapeer, North Branch, Otisville
Conklin	Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta
Constantine	Constantine, Centreville, Sturgis, Three Rivers, Union, White Pigeon, Vandalia
Coopersville	Coopersville, Allendale, Conklin, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna, Sparta
Covert	Covert, Bangor, Benton Harbor, Coloma, Hartford, South Haven, Watervliet
Davison	Davison, Clio-Mt. Morris, Colombiaville, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville
Decatur	Decatur, Dowagiac, Hartford, Lawrence, Lawton, Marcellus, Paw Paw
Deckerville	Deckerville, Carsonville, Port Sanilac, Sandusky, Snover
Dewitt	Dewitt, Bath, Grand Ledge, Laingsburg, Lansing
Dowagiac	Dowagiac, Cassopolis, Decatur, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes
Dryden	Dryden, Almont, Imlay City, Lapeer, Metamora, Oxford
Dundee	Dundee, Britton, Deerfield, Ida, Maybee, Milan, Petersburg
Durand	Durand, Bancroft, Byron, Gaines, Owosso
Eastport	Eastport, Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Edmore	Edmore, Blanchard, McBride, Six Lakes, Vestaburg, Winn
Edwardsburg	Edwardsburg, Cassopolis, Elkhart IN, Niles, Union, Vandalia
Elkton	Elkton, Bad Axe, Caseville, Cass City, Kinde, Owendale, Pigeon
Ellsworth	Ellsworth, Alden, Bellaire, Clam River, Central Lake, Charlevoix, East Jordan, Eastport, Torch River Bridge
Elsie	Elsie, Ashley, Chapin, Merrill, Ovid, Pompeii, St. Johns
Emmet	Emmett, Avoca, Capac, Goodells, Memphis, Yale
Erie	Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH
Fairview	Fairview, Atlanta, Glennie, Lewiston, Lincoln, Mio
Fennville	Fennville, Allegan, Ganges, Glenn, Hamilton, Pullman, Saugatuck
Fenwick	Fenwick, Palo, Sheridan, Vickeryville
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, St. Johns, Westphalia
Fruitport	Fruitport, Coopersville, Grand Haven, Muskegon, Ravenna
Gaines	Gaines, Byron, Durand, Lennon, Linden, Rankin, Swartz Creek
Ganges	Ganges, Fennville, Glenn, Saugatuck, Pullman
Gaylord	Gaylord, Atlanta, Chester, Elmira, Grayling, Lewiston, Onaway, Vanderbilt
Gobles	Gobles, Allegan, Bloomingdale, Kalamazoo, Mattawan, Otsego, Paw Paw
Goodells	Goodells, Avoca, Emmett, Memphis, Port Huron, Smiths Creek
Grand Junction	Grand Junction, Bangor, Bloomingdale, Lacota, Pullman, South Haven

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Grand Ledge	Grand Ledge, Charlotte, Dewitt, Dimondale, Lansing, Mulliken, Portland, Potterville
Grass Lake	Grass Lake, Jackson, Munith, Napoleon
Grayling	Grayling, Chester, Gaylord, Higgins Lake, Lewiston, Mio, Manistee River, Roscommon
Hamilton	Hamilton, Allegan, Drenthe, Fennville, Holland, Hopkins, Jamestown, Saugatuck, Zeeland
Harbor Beach	Harbor Beach, Bad Axe, Harbor Beach, Minden City, Port Hope, Ubyly
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke
Hart	Hart, Baldwin, Carr, Hesperia, Pentwater, Scottville, Shelby
Hartford	Hartford, Bangor, Covert, Decatur, Dowagiac, Lawrence, Sister Lakes, Watervliet
Hemlock	Hemlock, Brant, Freeland, Merrill, Midland, Saginaw, St. Charles
Hesperia	Hesperia, Baldwin, Fremont, Hart, Holton, Shelby, White Cloud
Higgins Lake	Higgins Lake, Grayling, Houghton Lake, Roscommon
Hillman	Hillman, Alpena, Atlanta, Lachine, Posen
Holton	Holton, Fremont, Grant, Hesperia, Muskegon, Shelby, Twin Lake, Whitehall
Houghton Lake	Houghton Lake, Gladwin, Harrison, Higgins Lake, Roscommon, St. Helen
Howard City	Howard City, Amble, Coral, Grant, Morley, Newaygo, Sand Lake, Trufant
Hubbard Lake	Hubbard Lake, Alpena, Lachine, Lincoln, Ossineke
Hubbardston	Hubbardston, Carson City, Fowler-Pewamo, Maple Rapids, Middleton, Muir, Palo

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Hudson	Hudson, Clayton, Morenci
Ida	Ida, Dundee, Erie, Ida, Lambertville, Maybee, Monroe, Petersburg
Imlay City	Imlay City, Almont, Brown City, Capac, Dryden, Lapeer, North Branch
Ithaca	Ithaca, Alma, Ashley, Breckenridge, Carson City, Merrill, Pompeii, Riverdale, St. Louis
Jeddo	Jeddo, Avoca, Croswell, Lexington, Port Huron, Yale
Kingston	Kingston, Caro, Cass City, Clifford, Marlette, Mayville
Lachine	Lachine, Alpena, Hillman, Hubbard Lake, Posen
Laingsburg	Laingsburg, Bath, Dewitt, Lansing, Perry, Shaftsburg
Lakeview	Lakeview, Blanchard, Six Lakes, Stanton
Lawton	Lawton, Decatur, Kalamazoo, Marcellus, Mattawan, Paw Paw, Schoolcraft
Lewiston	Lewiston, Atlanta, Chester, Fairview, Gaylord, Grayling, Mio
Lincoln	Lincoln, Fairview, Glennie, Harrisville, Hubbard Lake, Oscoda, Ossineke
Linden	Linden, Byron, Fenton, Flint, Gaines, Howell, Rankin
Long Lake	Long Lake, Alpena, Posen, Rogers City
Lost Peninsula	Lost Peninsula, Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH
Ludington	Ludington, Freesoil, Manistee, Pentwater, Scottville

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Maple Rapids	Maple Rapids, Fowler-Pewamo, Hubbardson, Middleton, Pompeii, St. Johns
Marcellus	Marcellus, Cassopolis, Decatur, Dowagiac, Lawton, Schoolcraft, Three Rivers, Vandalia
Mattawan	Mattawan, Gobles, Kalamazoo, Lawton, Paw Paw, Schoolcraft
Maybee	Maybee, Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis
McBride	McBride, Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Memphis	Memphis, Amada, Capac, Emmett, Goodells, Richmond, Smiths Creek
Mendon	Mendon, Athens, Centreville, Colon, Fulton, Three Rivers, Vicksburg
Merrill	Merrill, Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithica, Midland, Saginaw
Metamora	Metamora, Dryden, Hadley, Lapeer, Oxford
Middleton	Middleton, Carson City, Hubbardston, Ithica, Maple Rapids, Pompeii
Milford-White Lake	Milford-White Lake, Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Pontiac, South Lyon, Walled Lake
Minden City	Minden City, Harbor Beach, Ubyly
Mio	Mio, Fairview, Glennie, Grayling, Lewiston, Roscommon, Rose City
Mt. Pleasant	Mt. Pleasant, Blanchard, Breckenridge, Coleman, Midland, Rosebush, Shepherd, Weidman, Winn
Muir	Muir, Ionia, Fowler-Pewamo, Hubbardston, Palo
Muskegon	Muskegon, Fruitport, Grand Haven, Grant, Holton, Ravenna, Twin Lake, Whitehall
North Branch	North Branch, Clifford, Lapeer

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
North Sylvania	North Sylvania MI, Lost Peninsula MI, Holland OH, Maumee OH, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH
Onaway	Onaway, Atlanta, Gaylord, Grace Harbor, Rogers City, Vanderbilt
Ortonville	Ortonville, Clarkston, Goodrich, Hadley, Holly, Oxford, Pontiac
Ossineke	Ossineke, Alpena, Harrisville, Hubbard Lake, Lincoln
Otisville	Otisville, Columbiaville, Clio-Mt. Morris, Davison, Flint
Ovid	Ovid, Chapin, Chesaning, Durand, Owosso
Owosso	Owosso, Bancroft, Chapin, Chesaning, Durand, Ovid
Palo	Palo, Carson City, Fenwick, Hubbardston, Ionia, Muir, Vickeryville
Paw Paw	Paw Paw, Bangor, Bloomingdale, Decatur, Gobles, Kalamazoo, Lawrence, Lawton, Mattawan
Pentwater	Pentwater, Hart, Ludington, Scottville
Pompeii	Pompeii, Ashley, Elsie, Maple Rapids, Middleton, Ithaca, St.Johns
Posen	Posen, Alpena, Hillman, Lachine, Long Lake, Rogers City
Quincy	Quincy, Coldwater, Coldwater Lake
Rankin	Rankin, Fenton, Flint, Gaines, Grand Blanc, Linden, Swartz Creek
Ravenna	Ravenna, Casnovia, Conklin, Copersville, Fruitport, Grant, Muskegon, Ravenna, Sparta
Reading	Reading, Allen, Cambria, Camden, Hillsdale, Montgomery
Remus	Remus, Barryton, Blanchard, Mecosta, Weidman

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Richmond	Richmond, Amada, Marine City, Memphis, New Baltimore, New Haven, Smiths Creek, St. Clair
Riverdale	Riverdale, Alma, Carson City, Crystal, Ithica, Shepherd, Vestaburg, Winn
Rogers City	Rogers City, Grace Harbor, Long Lake, Onaway, Posen
Roscommon	Roscommon, Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen
St. Johns	St. Johns, Elsie, Fowler-Pewamo, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia
St. Louis	St. Louis, Alma, Breckenridge, Ithica, Shepherd
Saline	Saline, Ann Arbor, Britton, Clinton, Manchester, Milan, Tecumseh, Ypsilanti
Saugatuck	Saugatuck, Fennville, Ganges, Hamilton, Holland
Schoolcraft	Schoolcraft, Kalamazoo, Lawton, Marcellus, Mattawan, Three Rivers, Vicksburg
Shelby	Shelby, Hart, Hesperia, Holton, Shelby, Whitehall
Shepherd	Shepherd, Alma, Breckenridge, Mt. Pleasant, Riverdale, St. Louis, Winn
Sheridan	Sheridan, Fenwick, Sidney, Stanton, Vickeryville
Sidney	Sidney, Greenville, Sheridan, Sidney, Stanton
Sister Lakes	Sister Lakes, Benton Harbor, Dowagiac, Eau Claire, Hartford, Watervliet
Six Lakes	Six Lakes, Blanchard, Edmore, Lakeview, McBride, Stanton
Smiths Creek	Smiths Creek, Goodells, Memphis, Port Huron, Richmond, St. Clair
South Haven	South Haven, Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Stanton	Stanton, Crystal, Lakeview, McBride, Sidney, Sheridan, Six Lakes, Vickeryville
Stanwood	Stanwood, Big Rapids, Mecosta, Morley, White Cloud
Sturgis	Sturgis, Burr Oak, Centreville, Colon, Constantine, White Pigeon
Swartz Creek	Swartz Creek, Flint, Flushing, Gaines, Lennon, Rankin
Tecumseh	Tecumseh, Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumpseh, Tipton
Temperance	Temperance, Erie, Lambertville, Lost Peninsula, Toledo OH
Three Rivers	Three Rivers, Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Vandalia, Vicksburg
Tipton	Tipton, Adrian, Clinton, Manchester, Onstead, Tecumseh
Torch River Bridge	Torch River Bridge, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Williamsburg
Twin Lake	Twin Lake, Holton, Muskegon, Whitehall
Union	Union, Constantine, Edwardsburg, Elkhart IN, Union, Vandalia, White Pigeon
Union City	Union City, Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon, Tekonsha
Vandalia	Vandalia, Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union
Vanderbilt	Vanderbilt, Gaylord, Onaway
Vestaburg	Vestaburg, Crystal, Edmore, McBride, Riverdale, Winn
Weidman	Weidman, Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman
Whitehall	Whitehall, Holton, Muskegon, Shelby, Twin Lake, Whitehall

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
White Pigeon	White Pigeon, Constantine, Sturgis, Union
Williamston	Williamston, Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsbury, Webberville
Woodland	Woodland, Hastings, Lake Odessa
Yale	Yale, Avoca, Brown City, Capac, Crosswell, Emmett, Jeddo, Peck

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.4 Local Calling Areas B Verizon North Systems Exchanges

Exchange or Zone	Local Calling Area
Addison	Addison, Brooklyn, Bundy Hill, North Adams, Osseo
Alger	Alger, Prescott, Sterling, West Branch
Baroda	Baroda, Berrien Springs, Bridgman, Buchanan, Galien, Sawyer, St. Joseph
Bridgman	Bridgman, Baroda, Sawyer, St. Joseph
Burlington	Burlington, Battle Creek, Marshall, Tekonsha, Union City
Fitchburg	Fitchburg, Dansville, Gregory, Jackson, Leslie, Munith, Stockbridge
Glenn	Glenn, Fennville, Ganges, Pullman, South Haven
Gregory	Gregory, Chelsea, Fitchburg, Pinckney, Stockbridge
Homer	Homer, Albion, Concord, Litchfield
Lacota	Lacota, Bangor, Grand Junction, Pullman, South Haven
Lambertville	Lambertville, Blissfield, Erie, Ida, Lost Peninsula, Petersburg, Temperance, Toledo OH
Lawrence	Lawrence, Bangor, Decatur, Dowagiac, Hartford, Paw Paw
Lupton	Lupton, Hale, Prescott, Rose City, Sixty Lakes, West Branch
Morenci	Morenci, Clayton, Hudson, Sand Creek
Munith	Munith, Fitchburg, Grass Lake, Jackson, Stockbridge

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.4 Local Calling Areas B Verizon North Systems Exchanges, Cont'd.

Exchange or Zone	Local Calling Area
Onondaga	Onondaga, Eaton Rapids, Leslie, Mason, Rives Junction, Springport
Parma	Parma, Albion, Concord, Jackson, Rives Junction, Springport
Prescott	Prescott, Alger, Hale, Lupton, Omer, Sterling, Twining, West Branch, Whittemore
Pullman	Pullman, Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, South Haven
Rives Junction	Rives Junction, Jackson, Leslie, Onondaga, Parma, Springport
Rose City	Rose City, Lupton, Mio, Sixty Lakes, West Branch
Sawyer	Sawyer, Baroda, Bridgman, Galien, New Buffalo, Three Oaks
Sterling	Sterling, Alger, Omer, Prescott, Standish
Stockbridge	Stockbridge, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Webberville
Tekonsha	Tekonsha, Burlington, Coldwater, Marshall, Union City
Webberville	Webberville, Bell Oak, Dansville, Fowlerville, Stockbridge, Williamston

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
 1615 South 52nd Street
 Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp." In Section 5.5.3, cities and villages are combined as □City/Vill.")

5.5.1 Traditional SBC Ameritech Michigan Exchanges

ADA Zone

Kent County

- Twp Ada
- Twp Cannon
- Twp Cascade
- Twp Vergennes

AKRON EXCHANGE

Tuscola County

- Vill Akron
- Twp Akron
- Twp Fairgrove
- Twp Gilford
- Twp Wisner

ALBION EXCHANGE

Calhoun County

- City Albion
- Twp Albion
- Twp Clarence
- Twp Eckford
- Twp Marengo
- Twp Sheridan

Jackson County

- Twp Concord
- Twp Parma

ALGONAC EXCHANGE

St. Clair County

- City Algonac
- Twp Clay
- Twp Cottrellville

ALTO ZONE

Ionia County

- Twp Boston
- Twp Campbell

Kent County

- Twp Bowne
- Twp Caledonia
- Twp Cascade
- Twp Lowell

AMASA EXCHANGE

Iron County

- Twp Bates
- Twp Crystal Falls
- Twp Hematitie

ANN ARBOR EXCHANGE

- City Ann Arbor
- Vill Barton Hills
- Twp Ann Arbor
- Twp Freedom
- Twp Lima
- Twp Lodi
- Twp Northfield
- Twp Pittsfield
- Twp Salem
- Twp Scio
- Twp Superior
- Twp Webster

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

APPLEGATE EXCHANGE
Sanilac County
Vill Applegate
Twp Buel
Twp Lexington
Twp Sanilac
Twp Washington

ARMADA EXCHANGE
Macomb County
Vill Armada
Twp Armada
Twp Lenox
Twp Ray
Twp Richmond
St. Clair County
Twp Berlin
TwpRiley

ATHENS EXCHANGE
Branch County
Twp Sherwood
Calhoun County
Vill Athens
Twp Athens
Twp Leroy
Kalamazoo County
Twp Wakeshma
St. Joseph County
Twp Leonidas

AUBURN EXCHANGE
Bay County
City Auburn
Twp Beaver
Twp Monitor
Twp Williams
Saginaw County
Twp Tittabawassee

AUBURN HEIGHTS ZONE
Oakland County
City Auburn Hills
City Rochester Hills
Twp Bloomfield

BAD AXE EXCHANGE
Huron County
City Bad Axe
Twp Bingham
Twp Bloomfield
Twp Colfax
Twp Lincoln
Twp Meade
Twp Sheridan
Twp Siegel
Twp Verona

BALDWIN EXCHANGE
Lake County
Vill Baldwin
Twp Cherry Valley
Twp Peacock
Twp Pleasant Plains
Twp Webber
Twp Yates
Newaygo County
Twp Home
Twp Lilley
TwpMerrill
Twp Monroe

BARK RIVER EXCHANGE
Delta County
Twp Bark River
Twp Escanaba
Twp Ford River
Menominee County
Twp Harris

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

BATTLECREEK EXCHANGE

- Barry County
 - Twp Assyria
 - Twp Johnstown
- Calhoun County
 - City Battle Creek
 - City Springfield
 - Twp Bedford
 - Twp Convis
 - Twp Emmett
 - Twp Fredonia
 - Twp Leroy
 - Twp Marshall
 - Twp Newton
 - Twp Pennfield
- Kalamazoo County
 - Twp Charleston

BAY CITY EXCHANGE

- Bay County
 - City Bay City
 - City Essexville
 - Twp Bangor
 - Twp Frankenlust
 - Twp Hampton
 - Twp Kawkawlin
 - Twp Monitor
 - Twp Portsmouth
- Saginaw County
 - Twp Buena Vista
- Tuscola County
 - Twp Wisner

BAY PORT EXCHANGE

- Huron County
 - Twp Fairhaven
 - Twp McKinley

BEAVERTON EXCHANGE

- Clare County
 - Twp Arthur
- Gladwin County
 - City Beaverton
 - Twp Beaverton
 - Twp Billings
 - Twp Buckeye
 - Twp Grout
 - Twp Tobacco

BELDING EXCHANGE

- Ionia County
 - City Belding
 - Twp Keene
 - Twp Orleans
 - Twp Otisco
- Kent County
 - Twp Grattan
 - Twp Oakfield
 - Twp Vergennes
- Montcalm County
 - Twp Eureka
 - Twp Fairplan

BELLEVILLE EXCHANGE

- Wayne County
 - City Belleville
 - Twp Sumpter
 - Twp Van Buren

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

BELLEVUE EXCHANGE

- Barry County
 - Twp Assyria
- Calhoun County
 - Twp Convis
 - Twp Pennfield
- Eaton County
 - Vill Bellevue
 - Twp Bellevue
 - TwpKalamo

BENTON HARBOR EXCHANGE

- Berrien County
 - City Benton Harbor
 - Twp Bainbridge
 - Twp Benton
 - Twp Hagar
 - Twp Pipestone
 - Twp St. Joseph
 - TwpSodus
- Van Buren County
 - Twp Covert
 - Twp Keeler

BERGLAND EXCHANGE

- Gogebic County
 - Twp Wakefield
- Ontonagon County
 - Twp Bergland
 - Twp Matchwood

BERRIEN SPRINGS EXCHANGE

- Berrien County
 - Vill Berrien Springs
 - Twp Baroda
 - Twp Berrien
 - Twp Oronoko

BESSEMER EXCHANGE

- Gogebic County
 - City Bessemer
 - Twp Bessemer
 - Twp Erwin

BEULAH EXCHANGE

- Benzie County
 - Vill Benzonia
 - Vill Beulah
 - Twp Benzonia
 - Twp Blaine
 - Twp Crystal Lake
 - Twp Gilmore
 - Twp Homestead
 - Twp Joyfield
 - Twp Lake
 - Twp Weldon

BIG BAY EXCHANGE

- Marquette County
 - Twp Ishpeming
 - Twp Marquette
 - Twp Powell

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

BIG RAPIDS EXCHANGE

Mecosta County
City Big Rapids
Twp Austin
Twp Big Rapids
Twp Colfax City
Twp Grant
Twp Green
Twp Mecosta
Newaygo County
Twp Barton
Twp Goodwell
Twp Home
Twp Monroe
Twp Norwich

BIRCH RUN EXCHANGE

Genesee County
Twp Vienna
Saginaw County
Vill Birch Run
Twp Birch Run
Twp Taymouth

BIRMINGHAM ZONE

Oakland County
City Birmingham
City Bloomfield Hills
City Southfield
City Troy
Vill Beverly Hills
Vill Bingham Farms
Twp Bloomfield
Twp Southfield

BOYNE CITY EXCHANGE

Antrim County
Twp Jordan
Twp Warner
Charlevoix County
Boyne City
Twp Bay
Twp Boyne Valley
Twp Evangeline
Twp Eveline
Twp Hayes
Twp Melrose
Twp South Arm
Twp Wilson

BREVORT EXCHANGE

Mackinac County
Twp Hendricks
Twp Hudson
Twp Moran

BRIGHTON EXCHANGE

Livingston County
City Brighton
Twp Brighton
Twp Genoa
Twp Green Oak
Twp Hamburg
Twp Hartland
Twp Oceola

BUCHANAN EXCHANGE

Berrien County
City Buchanan
Twp Berrien
Twp Bertrand
Twp Buchanan
Twp Niles
Twp Weesaw

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

BYRON EXCHANGE

- Genesee County
 - Twp Argentine
- Livingston County
 - Twp Cohoctah
 - Twp Deerfield
- Shiawassee County
 - Vill Byron
 - Twp Burns

BYRON CENTER ZONE

- Allegan County
 - Twp Dorr
- Kent County
 - Twp Byron

CADILLAC EXCHANGE

- Missaukee County
 - Twp Caldwell
 - Twp Lake
 - Twp Richland
- Osceola County
 - Twp Sherman
- Wexford County
 - City Cadillac
 - Twp Antioch
 - Twp Boon
 - Twp Cherry Grove
 - Twp Clam Lake
 - Twp Colfax
 - Twp Haring
 - Twp Henderson
 - Twp Selma

CALEDONIA ZONE

- Allegan County
 - Twp Leighton
- Barry County
 - Twp Thornapple
- Kent County
 - Vill Caledonia
 - Twp Bowne
 - Twp Caledonia
 - Twp Gaines

CALUMET EXCHANGE

- Houghton County
 - Vill Calumet
 - Vill Copper City
 - Vill Laurium
 - Twp Calumet
 - Twp Franklin
 - Twp Hancock
 - Twp Osceola
 - Twp Schoolcraft
 - Twp Torch Lake
- Keweenaw County
 - Vill Ahmeek
 - Twp Allouez
 - Twp Eagle Harbor
 - Twp Grant
 - Twp Houghton
 - Twp Sherman

CARLETON EXCHANGE

- Monroe County
 - Vill Carleton
 - Twp Ash
 - Twp Exeter
- Wayne County
 - Twp Huron
 - Twp Sumpter

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

CARSONVILLE EXCHANGE

Sanilac County
Vill Carsonville
Twp Bridgehampton
Twp Sanilac
Twp Washington

CASNOVIA EXCHANGE

Kent County
Vill Casnovia
Twp Sparta
Twp Tyrone
Muskegon County
Twp Casnovia
Ottawa County
Twp Chester

CEDAR SPRINGS EXCHANGE

Kent County
City Cedar Springs
Twp Algoma
Twp Courtland
Twp Nelson
Twp Oakfield
Twp Solon
Twp Spencer

CENTER LINE ZONE

Macomb County
City Center Line
City Warren

CHAMPION EXCHANGE

Marquette County
Twp Champion
Twp Humboldt
Twp Michigamme
Twp Republic

CHANNING EXCHANGE

Dickinson County
Twp Felch
Twp Sagola
Iron County
Twp Mansfield
Twp Mastodon

CHARLEVOIX EXCHANGE

Charlevoix County
City Charlevoix
Twp Charlevoix
Twp Eveline
Twp Hayes
Twp Marion
Twp Norwood

CHARLOTTE EXCHANGE

Calhoun County
Twp Clarence
Twp Lee
Eaton County
City Charlotte
Twp Bellevue
Twp Benton
Twp Brookfield
Twp Carmel
Twp Chester
Twp Eaton
Twp Kalamo
Twp Oneida
Twp Roxand
Twp Vermontville
Twp Walton

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

CHEBOYGAN EXCHANGE

- Cheboygan County
 - City Cheboygan
 - Twp Aloha
 - Twp Beaugrand
 - Twp Benton
 - Twp Grant
 - Twp Hebron
 - Twp Inverness
 - Twp Mackinaw
 - Twp Mullett
 - Twp Munro

CHELSEA EXCHANGE

- Jackson County
 - Twp Grass Lake
 - Twp Waterloo
- Washtenaw County
 - Vill Chelsea
 - Twp Dexter
 - Twp Freedom
 - Twp Lima
 - Twp Lyndon
 - Twp Sharon
 - Twp Sylvan

CLARE EXCHANGE

- Clare County
 - City Clare
 - Twp Arthur
 - Twp Grant
 - Twp Hatton
 - Twp Lincoln
 - Twp Sheridan
- Isabella County
 - Twp Vernon
 - Twp Wise

CLARKLAKE EXCHANGE

- Hillsdale County
 - Twp Somerset
- Jackson County
 - Twp Columbia
 - Twp Liberty
 - Twp Napoleon

CLARKSTON ZONE

- Oakland County
 - Vill Clarkston
 - Twp Brandon
 - Twp Groveland
 - Twp Independence
 - Twp Orion
 - Twp Springfield
 - Twp White Lake

CLARKSVILLE EXCHANGE

- Ionia County
 - Vill Clarksville
 - Twp Berlin
 - Twp Boston
 - Twp Campbell
 - Twp Odessa

CLIO-MT. MORRIS EXCHANGE

- Genesee County
 - City Clio
 - City Mt. Morris
 - Twp Genesee
 - Twp Mt. Morris
 - Twp Richfield
 - Twp Thetford
 - Twp Vienna

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

COLEMAN EXCHANGE

Clare County

Twp Sheridan

Gladwin County

Twp Beaverton

Twp Tobacco

Isabella County

Twp Denver

Twp Wise

Midland County

City Coleman

Twp Edenville

Twp Geneva

Twp Greendale

Twp Jerome

Twp Warren

COLOMA EXCHANGE

Berrien County

City Coloma

Twp Bainbridge

Twp Coloma

Twp Hagar

Twp Watervliet

Van Buren County

Twp Covert

COMMERCE ZONE

Oakland County

Twp Commerce

Twp Waterford

Twp West Bloomfield

Twp White Lake

CORAL EXCHANGE

Montcalm County

Twp Maple Valley

Twp Pine

Twp Winfield

CORNELL EXCHANGE

Delta County

Twp Baldwin

Twp Cornell

Twp Escanaba

Marquette County

Twp Wells

CROSWELL EXCHANGE

Sanilac County

City Croswell

Twp Buel

Twp Fremont

Twp Lexington

Twp Worth

CRYSTAL FALLS EXCHANGE

Iron County

City Crystal Falls

Vill Alpha

Twp Crystal Falls

Twp Mansfield

Twp Mastodon

CURTIS EXCHANGE

Luce County

Twp Lakefield

Mackinac County

Twp Newton

Twp Portage

Schoolcraft County

Twp Germfask

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

DANSVILLE EXCHANGE

Ingham County

- Vill Dansville
- Twp Bunker Hill
- Twp Ingham
- Twp Wheatfield
- Twp White Oak

DETROIT ZONE

Macomb County

- City St. Clair Shores

Wayne County

- City Allen Park
- City Dearborn
- City Dearborn Heights
- City Detroit
- City Ecorse
- City Grosse Pointe
- City Grosse Pointe Farms
- City Grosse Pointe Park
- City Grosse Pointe Woods
- City Hamtramck
- City Harper Woods
- City Highland Park
- City Inkster
- City Lincoln Park
- City Livonia
- City Melvindale
- City River Rouge
- City Romulus
- City Taylor
- City Westland
- Vill Grosse Pointe Shores
- Twp Grosse Pointe
- Twp Redford

DEXTER EXCHANGE

Livingston County

- Twp Hamburg
- Twp Putnam

Washtenaw County

- Vill Dexter
- Twp Dexter
- Twp Lima

Twp Scio

Twp Webster

DIMONDALE EXCHANGE

Eaton County

- City Lansing
- Vill Dimondale
- Twp Windsor

Ingham County

Twp Delhi

DORR ZONE

Allegan County

- Twp Dorr
- Twp Salem

DRAYTON PLAINS ZONE

Oakland County

- City Lake Angelus
- Twp Independence
- Twp Waterford
- Twp White Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

DUTTON ZONE

Kent County

City Kentwood

Twp Caledonia

Twp Cascade

Twp Gaines

EAST JORDAN EXCHANGE

Antrim County

Twp Echo

Twp Jordan

Charlevoix County

City East Jordan

Twp Eveline

Twp South Arm

Twp Wilson

EAST TAWAS EXCHANGE

Arenac County

Twp Whitney

Iosco County

City East Tawas

City Tawas City

Twp Alabaster

Twp Baldwin Grand

Twp Grant

Twp Oscoda

Twp Sherman

Twp Tawas

Twp Wilber

EATON RAPIDS EXCHANGE

Eaton County

City Eaton Rapids

Twp Brookfield

Twp Eaton

Twp Eaton Rapids

Twp Hamlin

Ingham County

Twp Aurelius

Twp Onondaga

EAU CLAIRE EXCHANGE

Berrien County

Vill Eau Claire

Twp Berrien

Twp Pipestone

Twp Sodus

ELK RAPIDS EXCHANGE

Antrim County

Vill Elk Rapids

Twp Elk Rapids

Twp Milton

Twp Torch Lake

Traverse County

Twp Acme

Twp Whitewater

ENGADINE EXCHANGE

Luce County

Twp Lakefield

Twp Pentland

Mackinac County

Twp Garfield

Twp Hudson

Twp Newton

Twp Portage

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

ESCANABA EXCHANGE

Delta County
City Escanaba
Twp Bark River
Twp Escanaba
Twp Ford River
Twp Wells
Menominee County
Twp Cedarville

EVART EXCHANGE

Clare County
Twp Freeman
Mecosta County
Twp Chippewa
Twp Fork
Twp Grant
Osceola County
City Ewart
Twp Cedar
Twp Ewart
Twp Hartwick
Twp Hersey
Twp Middle Branch
Twp Orient
Twp Osceola
Twp Rose Lake
Twp Sylvan

FAIRGROVE EXCHANGE

Tuscola County
Vill Fairgrove
Twp Fairgrove
Twp Gilford
Twp Juniata
Twp Wisner

FARMINGTON ZONE

Oakland County
City Farmington
City Farmington Hills
City Novi
Wayne County
City Livonia

FARWELL EXCHANGE

Clare County
Vill Farwell
Twp Freeman
Twp Garfield
Twp Grant
Twp Lincoln
Twp Surrey
Isabella County
Twp Coldwater
Twp Gilmore
Twp Nottawa

FENTON EXCHANGE

Genesee County
City Fenton
Twp Fenton
Twp Grand Blanc
Twp Mundy
Livingston County
Twp Deerfield
Twp Hartland
Twp Oceola
Twp Tyrone
Oakland County
Twp Holly
Twp Rose

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

FIFE LAKE EXCHANGE

Grand Traverse County
Vill Fife Lake
Twp Fife Lake
Kalkaska County
Twp Garfield
Twp Springfield
Missaukee County
Twp Bloomfield
Wexford County
Twp Liberty

FLAT ROCK EXCHANGE

Monroe County
Twp Ash
Twp Berlin
Wayne County
City Flat Rock
City Woodhaven
Twp Brownstown
Twp Huron

FLINT EXCHANGE

Genesee County
City Burton
City Flint
City Swartz Creek
Twp Davison
Twp Flint
Twp Genesee
Twp Grand Blanc
Twp Mt. Morris
Twp Mundy

FLUSHING EXCHANGE

Genesee County
City Flushing
Twp Clayton
Twp Flushing
Twp Mt. Morris
Shiawassee County
Twp Hazelton

FOUNTAIN EXCHANGE

Mason County
Vill Fountain
Twp Sheridan
Twp Sherman

FOWLerville EXCHANGE

Ingham County
Twp White Oak
Livingston County
Vill Fowlerville
Twp Cohoctah
Twp Conway
Twp Handy
Twp Howell
Twp Iosco
Twp Unadilla

FRANKENMUTH EXCHANGE

Saginaw County
City Frankenmuth
Twp Birch Run
Twp Blumfield
Twp Bridgeport
Twp Frankenmuth
Tuscola County
Twp Denmark
Twp Tuscola

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

FRANKFORT EXCHANGE

- Benzie County
 - City Frankfort
 - Vill Elberta
 - Twp Blaine
 - Twp Crystal Lake
 - Twp Gilmore
 - Twp Lake

FREELAND EXCHANGE

- Midland County
 - Twp Ingersoll
- Saginaw County
 - Twp Kochville
 - Twp Richland
 - Twp Thomas
 - Twp Tittabawassee

FREEPORT EXCHANGE

- Barry County
 - Vill Freeport
 - Twp Carlton
 - Twp Irving
- Ionia County
 - Twp Campbell
- Kent County
 - Twp Bowne

FREESOIL EXCHANGE

- Mason County
 - Vill Freesoil
 - Twp Freesoil
 - Twp Grant
 - Twp Meade

FREMONT EXCHANGE

- Muskegon County
 - Twp Holton
- Newaygo County
 - City Fremont
 - Twp Ashland
 - Twp Bridgeton
 - Twp Dayton
 - Twp Denver
 - Twp Garfield
 - Twp Lincoln
 - Twp Sheridan
 - Twp Sherman
- Oceana County
 - Twp Greenwood

FULTON EXCHANGE

- Kalamazoo County
 - Twp Climax
 - Twp Wakeshma

GAGETOWN EXCHANGE

- Huron County
 - Twp Brookfield
 - Twp Grant
- Tuscola County
 - Vill Gagetown
 - Twp Columbia
 - Twp Elkland
 - Twp Elmwood

GALESBURG EXCHANGE

- Kalamazoo County
 - City Galesburg
 - Twp Charleston
 - Twp Climax
 - Twp Comstock
 - Twp Pavilion
 - Twp Richland
 - Twp Ross

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

GALIEN EXCHANGE

Berrien County
Vill Galien
Twp Bertrand
Twp Galien
Twp Weesaw

GLADSTONE EXCHANGE

Delta County
City Gladstone
Twp Baldwin
Twp Brampton
Twp Escanaba
Twp Wells

GLADWIN EXCHANGE

Clare County
Twp Arthur
Twp Franklin
Twp Hamilton

Gladwin County

City Gladwin
Twp Billings
Twp Buckeye
Twp Butman
Twp Clement
Twp Gladwin
Twp Grout
Twp Hay
Twp Sage
Twp Secord
Twp Sherman

Roscommon County
Twp Nester

GRAND BLANC EXCHANGE

Genesee County
City Grand Blanc
Twp Atlas
Twp Grand Blanc
Twp Mundy

Oakland County
Twp Holly

GRAND HAVEN EXCHANGE

Muskegon County
City Norton Shores
Twp Fruitport

Ottawa County
City Ferrysburg
City Grand Haven
Vill Spring Lake
Twp Allendale
Twp Crockery
Twp Grand Haven
Twp Port Sheldon
Twp Robinson
Twp Spring Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

GRAND RAPIDS ZONE

Kent County

- City East Grand Rapids
- City Grand Rapids
- City Grandville
- City Kentwood
- City Walker
- City Wyoming
- Twp Ada
- Twp Alpine
- Twp Byron
- Twp Cannon
- Twp Cascade
- Twp Gaines
- Twp Grand Rapids
- Twp Plainfield

Ottawa County

- Twp Georgetown
- Twp Jamestown
- Twp Tallmadge

GRANT EXCHANGE

Muskegon County

- Twp Casnovia
- Twp Moorland

Newaygo County

- City Grant
- Twp Ashland
- Twp Bridgeton
- Twp Brooks
- Twp Ensley
- Twp Garfield
- Twp Grant

GRATTAN ZONE

Kent County

- Twp Cannon
- Twp Grattan
- Twp Oakfield

GREENVILLE EXCHANGE

Kent County

- Twp Oakfield
- Twp Spencer

Montcalm County

- City Greenville
- Twp Eureka
- Twp Fairplain
- Twp Montcalm
- Twp Sidney

GWINN EXCHANGE

Marquette County

- Twp Forsyth
- Twp Sands
- Twp West Branch

HARBOR SPRINGS EXCHANGE

Emmett County

- City Harbor Springs
- Twp Center
- Twp Cross Village
- Twp Friendship
- Twp Little Traverse
- Twp Pleasant View
- Twp Readmond
- Twp West Traverse

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

HARRIETTA EXCHANGE

Manistee County
Twp Dickson
Wexford County
Vill Harrietta
Twp Boon
Twp Slagle
Twp Springville

HARRISON EXCHANGE

Clare County
City Harrison
Twp Arthur
Twp Franklin
Twp Frost
Twp Greenwood
Twp Hamilton
Twp Hatton
Twp Hayes
Twp Lincoln
Twp Redding
Twp Summerfield
Twp Winterfield

HARTLAND EXCHANGE

Livingston County
Twp Brighton
Twp Hartland
Twp Tyrone

HASTINGS EXCHANGE

Barry County
City Hastings
Twp Baltimore
Twp Carlton
Twp Castleton
Twp Hastings
Twp Hope
Twp Irving
Twp Rutland
Twp Yankee Springs

HERMANSVILLE EXCHANGE

Menominee County
Twp Meyer

HILLSDALE EXCHANGE

Hillsdale County
City Hillsdale
Twp Adams
Twp Allen
Twp Cambria
Twp Fayette
Twp Hillsdale
Twp Jefferson
Twp Reading

HOLLAND EXCHANGE

Allegan County
Twp Fillmore
Twp Laketown
Ottawa County
City Holland
Twp Holland
Twp Olive
Twp Park
Twp Port Sheldon

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

HOLLY EXCHANGE

- Oakland County
- Vill Holly
- Twp Groveland
- Twp Holly
- Twp Rose
- Twp Springfield

HOLT EXCHANGE

- Ingham County
- City Lansing
- Twp Alaiedon
- Twp Delhi

HOPKINS EXCHANGE

- Allegan County
- Vill Hopkins
- Twp Dorr
- Twp Hopkins
- Twp Monterey
- Twp Salem
- Twp Watson

HOUGHTON EXCHANGE

- Houghton County
- City Hancock
- City Houghton
- Vill South Range
- Twp Adams
- Twp Calumet
- Twp Chassell
- Twp Franklin
- Twp Hancock
- Twp Osceola
- Twp Portage
- Twp Quincy
- Twp Stanton
- Twp Torch Lake

HOWELL EXCHANGE

- Livingston County
- City Howell
- Twp Cohoctah
- Twp Deerfield
- Twp Genoa
- Twp Hartland
- Twp Howell
- Twp Iosco
- Twp Marion
- Twp Oceola

HUDSONVILLE ZONE

- Ottawa County
- City Hudsonville
- Twp Blendon
- Twp Georgetown
- Twp Jamestown
- Twp Zeeland

INDIAN RIVER EXCHANGE

- Cheboygan County
- Twp Burt
- Twp Ellis
- Twp Inverness
- Twp Koehler
- Twp Mentor
- Twp Mullett
- Twp Munro
- Twp Tuscarora
- Twp Walker
- Twp Waverly

INTERLOCHEN EXCHANGE

- Grand Traverse County
- Twp Blair
- Twp Grant
- Twp Green Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

IONIA EXCHANGE

Ionia County

City Ionia
Twp Berlin
Twp Easton
Twp Ionia
Twp Orange
Twp Orleans
Twp Ronald

IRON MOUNTAIN EXCHANGE

Dickinson County

City Iron Mountain
City Kingsford
Twp Breitung

IRON RIVER EXCHANGE

Iron County

City Caspian
City Gaastra
City Iron River
City Stambaugh
Vill Mineral Hills
Twp Bates
Twp Crystal Falls
Twp Iron River
Twp Mastodon
Twp Stambaugh

IRONS EXCHANGE

Twp Eden
Twp Elk
Twp Newkirk
Twp Peacock
Twp Sauble

IRONWOOD EXCHANGE

Gogebic County

City Ironwood
Twp Bessemer
Twp Erwin
Twp Ironwood

ISHPEMING EXCHANGE

Marquette County

City Ishpeming
Twp Ely
Twp Ishpeming
Twp Tilden

JACKSON EXCHANGE

Jackson County

City Jackson
Twp Blackman
Twp Henrietta
Twp Leoni
Twp Liberty
Twp Napoleon
Twp Rives
Twp Sandstone
Twp Spring Arbor
Twp Summit
Twp Tompkins

JAMESTOWN ZONE

Allegan County

Twp Salem

Ottawa County

Twp Jamestown
Twp Zeeland

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

JONESVILLE EXCHANGE

Hillsdale County
Vill Jonesville
Twp Adams
Twp Fayette
Twp Litchfield
Twp Moscow
Twp Scipio

KENT CITY EXCHANGE

Kent County
Vill Kent City
Twp Sparta
Twp Tyrone

KALAMAZOO EXCHANGE

Kalamazoo County
City Kalamazoo
City Parchment
City Portage
Twp Comstock
Twp Cooper
Twp Kalamazoo
Twp Oshtemo
Twp Pavilion
Twp Richland
Twp Schoolcraft
Twp Texas

KEWEENAW EXCHANGE

Keweenaw County
Twp Eagle Harbor
Twp Grant
Twp Houghton

LAKE LEELANAU EXCHANGE

Leelanau County
Twp Bingham
Twp Centerville
Twp Leland
Twp Suttons Bay

LAKE LINDEN EXCHANGE

Houghton County
Vill Lake Linden
Twp Calumet
Twp Osceola
Twp Schoolcraft
Twp Torch Lake
Keweenaw County
Twp Grant
Twp Sherman

KALKASKA EXCHANGE

Kalkaska County
Vill Kalkaska
Twp Bear Lake
Twp Blue Lake
Twp Clearwater
Twp Cold Springs
Twp Excelsior
Twp Garfield
Twp Kalkaska
Twp Oliver
Twp Orange
Twp Rapid River

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

LAKE ODESSA EXCHANGE

- Barry County
 - Twp Carlton
 - Twp Woodland
- Eaton County
 - Twp Sunfield
 - Twp Ellsworth
- Ionia County
 - Vill Lake Odessa
 - Twp Berlin
 - Twp Campbell
 - Twp Odessa
 - Twp Orange
 - Twp Sebewa

LAKE DRION ZONE

- Oakland County
 - Vill Lake Orion
 - Twp Addison
 - Twp Oakland
 - Twp Orion
 - Twp Oxford

LANSING EXCHANGE

- Clinton County
 - Twp Bath
 - Twp DeWitt
 - Twp Watertown
- Eaton County
 - Twp Delta
 - Twp Windsor
- Ingham County
 - City East Lansing
 - City Lansing
 - Twp Alaiedon
 - Twp Delhi
 - Twp Lansing
 - Twp Meridian
 - Twp Wheatfield
 - Twp Williamston
- Shiawassee County
 - Twp Woodhull

LAPEER EXCHANGE

- Lapeer County
 - City Lapeer
 - City Lansing
 - Twp Arcadia
 - Twp Attica
 - Twp Deerfield
 - Twp Elba
 - Twp Lapeer
 - Twp Mayfield
 - Twp Metamora
 - Twp Oregon

LE ROY EXCHANGE

- Osceola County
 - Vill LeRoy
 - Twp Hartwick
 - Twp LeRoy
 - Twp Rose Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

LESLIE EXCHANGE

Ingham County
City Leslie
Twp Bunker Hill
Twp Leslie
Twp Onondaga
Jackson County
Twp Rives
Twp Tompkins

LOWELL ZONE

Ionia County
Twp Boston
Twp Keene
Kent County
City Lowell
Twp Cascade
Twp Grattan
Twp Lowell
Twp Vergennes

LEXINGTON EXCHANGE

Sanilac County
Vill Lexington
Twp Lexington
Twp Sanilac
Twp Worth

LUTHER EXCHANGE

Lake County
Vill Luther
Twp Cherry Valley
Twp Dover
Twp Eden
Twp Newkirk
Twp Peacock
Twp Pinora

LINWOOD EXCHANGE

Bay County
Twp Beaver
Twp Fraser
Twp Garfield
Twp Kawkawlin

MACKINAC ISLAND EXCHANGE

Mackinac County
City Mackinac Island

LIVONIA ZONE

Wayne County
City Garden City
City Livonia
City Westland

MACKINAW CITY EXCHANGE

Cheboygan County
Twp Hebron
Twp Mackinaw
Emmett County
Vill Mackinaw City
Twp Bliss
Twp Carp Lake
Twp Wawatem

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

MANCELONA EXCHANGE

- Antrim County
 - Vill Mancelona
 - Twp Chestonia
 - Twp Custer
 - Twp Kearney
 - Twp Mancelona
- Kalkasa County
 - Twp Blue Lake
 - Twp Cold Springs
 - Twp Rapid River

MANCHESTER EXCHANGE

- Jackson County
 - Twp Norvell
- Washtenaw County
 - Vill Manchester
 - Twp Bridgewater
 - Twp Freedo
 - Twp Manchester
 - Twp Sharon

MANISTEE EXCHANGE

- Manistee County
 - City Manistee
 - Vill East Lake
 - Twp Brown
 - Twp Dickson
 - Twp Filer
 - Twp Manistee
 - Twp Norman
 - Twp Stronach
- Mason County
 - Twp Grant
 - Twp Meade

MANTON EXCHANGE

- Missaukee County
 - Twp Bloomfield
 - Twp Caldwell
- Wexford County
 - City Manton
 - Twp Antioch
 - Twp Cedar Creek
 - Twp Colfax
 - Twp Greenwood
 - Twp Hanover
 - Twp Liberty

MARINE CITY EXCHANGE

- St. Clair County
 - Twp Marine City
 - Twp Casco
 - Twp China
 - Twp Clay
 - Twp Cotterville
 - Twp East China
 - Twp Ira

MARION EXCHANGE

- Clare County
 - Twp Redding
 - Twp Winterfield
- Osceola County
 - Vill Marion
 - Twp Hartwick
 - Twp Highland
 - Twp Marion
 - Twp Middle Branch

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

MARNE ZONE

- Ottawa County
 - Twp Polkton
 - Twp Tallmadge
 - Twp Wright

MARQUETTE EXCHANGE

- Marquette County
 - City Marquette
 - Twp Chocolate
 - Twp Marquette
 - Twp Negaunee
 - Twp Sands

MARSHALL EXCHANGE

- Calhoun County
 - City Marshall
 - Twp Convis
 - Twp Eckford
 - Twp Fredonia
 - Twp Marengo
 - Twp Marshall

MARTIN EXCHANGE

- Allegan County
 - Vill Martin
 - Twp Hopkins
 - Twp Martin
 - Twp Otsego
 - Twp Watson
 - Twp Wayland
 - Barry County
 - Twp Orangeville
 - Twp Yankee Springs

MASON EXCHANGE

- Ingham County
 - City Mason
 - Twp Alaiedon
 - Twp Aurelius
 - Twp Bunker Hill
 - Twp Delhi
 - Twp Ingham
 - Twp Vevay
 - Twp Wheatfield

MAYVILLE EXCHANGE

- Lapeer County
 - Twp Rich
- Tuscola County
 - Vill Mayville
 - Twp Dayton
 - Twp Fremont
 - Twp Watertown

MC BAIN EXCHANGE

- Clare County
 - Twp Winterfield
- Missaukee County
 - City McBain
 - Twp Clam Union
 - Twp Lake
 - Twp Reeder
 - Twp Richland
 - Twp Riverside
- Oscola County
 - Twp Highland
 - Twp Marion

MENOMINEE EXCHANGE

- Menominee County
 - City Menominee
 - Twp Cedarville
 - Twp Ingalls ton
 - Twp Mellen
 - Twp Menominee

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

MICHIGAMME EXCHANGE

Baraga County
 Twp Covington
 Twp Spurr
Marquette County
 Twp Michigamme
 Twp Republic

MIDDLEVILLE EXCHANGE

Allegan County
 Twp Leighton
 Twp Wayland
Barry County
 Vill Middleville
 Twp Irving
 Twp Orangeville
 Twp Thornapple
 Twp Yankee Springs

MIDLAND EXCHANGE

Bay County
 Twp Beaver
 Twp Garfield
 Twp Williams
Midland County
 City Midland
 Twp Greendale
 Twp Homer
 Twp Ingersoll
 Twp Jerome
 Twp Larkin
 Twp Lee
 Twp Lincoln
 Twp Midland
 Twp Mills
 Twp Mount Haley
 Twp Porter

MILAN EXCHANGE

Lenawee County
 Twp Macon
Monroe County
 City Milan
 Twp London
 Twp Milan
Washtenaw County
 Twp Augusta
 Twp Saline
 Twp York

MOLINE ZONE

Allegan County
 Twp Dorr
 Twp Leighton
Kent County
 Twp Byron
 Twp Gaines

MONROE EXCHANGE

Monroe County
 City Monroe
 Twp Erie
 Twp Frenchtown
 Twp La Salle
 Twp Monroe
 Twp Raisinville

MORLEY EXCHANGE

Mecosta County
 Vill Morley
 Twp Aetna
 Twp Deerfield
Montcalm County
 Twp Winfield
Newaygo County
 Twp Big Prairie

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

MT. CLEMENS EXCHANGE

Macomb County
City Mt. Clemens
City Sterling Heights
Twp Chesterfield
Twp Clinton
Twp Harrison
Twp Macomb

MULLIKEN EXCHANGE

Eaton County
Vill Mulliken
Twp Roxand
Ionia County
Twp Danby

NAPOLEON EXCHANGE

Jackson County
Twp Columbia
Twp Napoleon
Twp Norvell

NASHVILLE EXCHANGE

Barry County
Vill Nashville
Twp Assyria
Twp Baltimore
Twp Castleton
Twp Maple Grove

Eaton County

Twp Kalamo
Twp Vermontville

NEGAUNEE EXCHANGE

Marquette County
City Negaunee
Twp Ishpeming
Twp Negaunee
Twp Richmond
Twp Tilden

NEWAYGO EXCHANGE

Newaygo County
City Newaygo
Twp Big Prairie
Twp Brooks
Twp Croton
Twp Everett
Twp Garfield
Twp Grant
Twp Sherman

NEW BALTIMORE EXCHANGE

Macomb County
City New Baltimore
Twp Chesterfield
Twp Lenox
St. Clair County
Twp Casco
Twp Clay
Twp Ira

NEWBERRY EXCHANGE

Luce County
Vill Newberry
Twp Columbus
Twp Lakefield
Twp McMillan
Twp Pentland

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

NEW BOSTON EXCHANGE

Wayne County
Twp Huron
Twp Sumpter

NORTHPORT EXCHANGE

Leelanau County
Vill Northport
Twp Leelanau
Twp Leland

NEW BUFFALO EXCHANGE

Berrien County
City New Buffalo
Vill Grand Beach
Vill Michiana
Twp Chikaming
Twp New Buffalo
Twp Three Oaks

NORTHVILLE EXCHANGE

Oakland County
City Farmington Hills
City Novi
City Wixom
Twp Lyon
Washtenaw County
Twp Salem

NEW HAVEN EXCHANGE

Macomb County
Vill New Haven
Twp Chesterfield
Twp Lenox
Twp Macomb
Twp Ray
St. Clair County
Twp Casco

Wayne County
City Northville
Twp Northville

NORWAY EXCHANGE

Dickinson County
City Norway
Twp Breitung
Twp Norway

NILES EXCHANGE

Berrien County
City Niles
Twp Berrien
Twp Bertrand
Twp Buchanan
Twp Niles
Cass County
Twp Howard
Twp Milton
Twp Pokagon

OLIVET EXCHANGE

Calhoun County
Eaton County
City Olivet
Twp Walton

ONEKAMA EXCHANGE

Vill Onekama
Twp Arcadia
Twp Bear Lake
Twp Brown
Twp Manistee
Twp Onekama

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

OSCODA EXCHANGE

- Alcona County
 - Twp Greenbush
 - Twp Mikado
- Iosco County
 - Twp Au Sable
 - Twp Baldwin
 - Twp Oscoda
 - Twp Wilber

PECK EXCHANGE

- Sanilac County
 - Vill Melvin
 - Vill Peck
- Twp Buel
- Twp Elk
- Twp Fremony
- Twp Speaker

OTSEGO EXCHANGE

- Allegan County
 - City Otsego
 - Twp Otsego
 - Twp Trowbridge
 - Twp Watson
- Kalamazoo County
 - Twp Alamo
- Van Buren County
 - Twp Pine Grove

PELLSTON EXCHANGE

- Cheboygan County
 - Twp Burt
 - Twp Munro
- Emmett County
 - Vill Pellston
 - Twp Center
 - Twp Maple River
 - Twp McKinley
 - Twp Pleasant View

OWENDALE EXCHANGE

- Huron County
 - Vill Owendale
 - Twp Brookfield
 - Twp Grant

PERKINS EXCHANGE

- Delta County
 - Twp Baldwin
 - Twp Maple Ridge
- Marquette County
 - Twp Ewing

OXFORD ZONE

- Lapeer County
 - Twp Dryden
 - Twp Hadley
 - Twp Metamora
- Oakland County
 - Vill Leonard
 - Vill Oxford
 - Twp Brandon
 - Twp Independence
 - Twp Oxford

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

PETOSKEY EXCHANGE

Charlevoix County
 Twp Bay
 Twp Hayes
 Twp Melrose
Emmett County
 City Petoskey
 Twp Bear Creek
 Twp Littlefield
 Twp Little Traverse
 Twp Resort
 Twp Springvale

PINCKNEY EXCHANGE

Livingston County
 Vill Pinckney
 Twp Hamburg
 Twp Iosco
 Twp Marion
 Twp Putnam
 Twp Unadilla

Washtenaw County

 Twp Dexter
 Twp Lyndon

Allegan County

 City Plainwell
 Twp Gunplain
 Twp Otsego

Kalamazoo County

 Twp Alamo
 Twp Cooper

PLAINWELL EXCHANGE

Allegan County
 City Plainwell
 Twp Gunplain
 Twp Otsego
Kalamazoo County
 Twp Alamo
 Twp Cooper

PLYMOUTH EXCHANGE

Washtenaw County
 Twp Salem
 Twp Superior
Wayne County
 City Plymouth
 City Westland
 Twp Canton
 Twp Northville
 Twp Plymouth

PONTIAC ZONE

Oakland County
 City Auburn Hills
 City Keego Harbor
 City Lake Angelus
 City Orchard Lake
 City Pontiac
 City Rochester Hills
 City Sylvan Lake
 Twp Bloomfield
 Twp Independence
 Twp Oakland
 Twp Orion
 Twp Waterford
 Twp West Bloomfield

PORT HURON EXCHANGE

St. Clair County
 City Marysville
 City Port Huron
 Twp Burtchville
 Twp Clyde
 Twp Fort Gratiot
 Twp Grant
 Twp Kimball
 Twp Port Huron
 Twp St. Clair

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

PORTLAND EXCHANGE

- Clinton County
 - Twp Eagle
 - Twp Westphalia
- Ionia County
 - City Portland
 - Twp Danby
 - Twp Lyons
 - Twp Orange
 - Twp Portland
 - Twp Sebewa

PORT SANILAC EXCHANGE

- Sanilac County
 - Vill Port Sanilac
 - Twp Bridgehampton
 - Twp Forester
 - Twp Sanilac

POTTERVILLE EXCHANGE

- Eaton County
 - City Potterville
 - Twp Benton
 - Twp Eaton
 - Twp Eaton Rapids
 - Twp Windsor

POWERS EXCHANGE

- Menominee County
 - Vill Powers
 - Twp Harris
 - Twp Spalding

RAPID RIVER EXCHANGE

- Delta County
 - Twp Baldwin
 - Twp Bay de Noc
 - Twp Brampton
 - Twp Ensign
 - Twp Masonville
 - Twp Nahma

REED CITY EXCHANGE

- Lake County
 - Twp Chase
 - Twp Pinora
- Mecosta County
 - Twp Grant
 - Twp Green
- Newaygo County
 - Twp Barton
- Osceola County
 - City Reed City
 - Vill Hersey
 - Twp Cedar
 - Twp Hersey
 - Twp Lincoln
 - Twp Richmond

REESE EXCHANGE

- Saginaw County
 - Twp Blumfield
- Tuscola County
 - Vill Reese
 - Twp Denmark
 - Twp Gilford

REPUBLIC EXCHANGE

- Marquette County
 - Twp Humboldt
 - Twp Republic

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

RICHLAND EXCHANGE

- Barry County
 - Twp Prairieville
- Kalamazoo County
 - Vill Richlan
 - Twp Richland
 - Twp Ross

ROCHESTER ZONE

- Macomb County
 - Twp Shelby
 - Twp Washington
- Oakland County
 - City Rochester
 - City Rochester Hills
 - Twp Oakland

ROCK EXCHANGE

- Delta County
 - Twp Baldwin
 - Twp Maple Ridge
- Marquette County
 - Twp Ewing
 - Twp Turin
 - Twp Wells

ROCKFORD ZONE

- Kent County
 - City Rockford
 - Twp Algoma
 - Twp Cannon
 - Twp Courtland
 - Twp Oakfield
 - Twp Plainfield

ROCKWOOD EXCHANGE

- Monroe County
 - Vill South Rockwood
 - Twp Berlin
- Wayne County
 - City Flat Rock
 - City Gibraltar
 - City Rockwood
 - Twp Brownstown

ROMEO EXCHANGE

- Macomb County
 - Vill Romeo
 - Twp Armada
 - Twp Bruce
 - Twp Ray
 - Twp Washington
- Oakland County
 - Twp Addison
 - Twp Oakland

ROMULUS ZONE

- Wayne County
 - City Romulus
 - City Taylor
 - Twp Brownstown
 - Twp Huron
 - Twp Van Buren

ROSEBUSH EXCHANGE

- Isabella County
 - Vill Rosebush
 - Twp Denver
 - Twp Isabella
 - Twp Nottawa
 - Twp Vernon
 - Twp Wise

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

ROSEVILLE ZONE

Macomb County

- City Eastpointe
- City Fraser
- City Roseville
- City St. Clair Shores
- City Warren
- Twp Harrison
- Twp Lake

ROYAL OAK ZONE

Oakland County

- City Berkley
- City Clawson
- City Ferndale
- City Hazel Park
- City Huntington Woods
- City Madison Heights
- City Oak Park
- City Pleasant Ridge
- City Royal Oak
- City Troy
- Twp Royal Oak

SAGINAW EXCHANGE

Bay County

- Twp Frankenlust

Saginaw County

- City Saginaw
- City Zilwaukee
- Twp Albee
- Twp Birch Run
- Twp Blumfield
- Twp Bridgeport
- Twp Buena Vista
- Twp Carrollton
- Twp James
- Twp Kochville
- Twp Saginaw
- Twp St. Charles
- Twp Spaulding
- Twp Swan Creek
- Twp Taymouth
- Twp Thomas
- Twp Zilwaukee

ST. CHARLES EXCHANGE

Saginaw County

- Vill St. Charles
- Twp Albee
- Twp Brant
- Twp Fremont
- Twp James
- Twp St. Charles
- Twp Spaulding
- Twp Swan Creek

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

ST. CLAIR EXCHANGE

St. Clair County
City St. Clair
Twp Casco
Twp China
Twp Columbus
Twp East China
Twp St. Clair

ST. HELEN EXCHANGE

Ogemaw County
Twp Foster
Roscommon County
Twp AuSable
Twp Backus
Twp Higgins
Twp Nester
Twp Richfield

ST. IGNACE EXCHANGE

Mackinac County
City St. Ignace
Twp Brevort
Twp Moran
Twp St. Ignace

ST. JOSEPH EXCHANGE

Berrien County
City St. Joseph
Vill Shoreham
Vill Stevensville
Twp Baroda
Twp Lincoln
Twp Oronoko
Twp Royalton
Twp St. Joseph

SAND LAKE EXCHANGE

Kent County
Vill Sand Lake
Twp Nelson
Twp Solon
Twp Spencer
Montcalm County
Vill Pierson
Twp Maple Valley
Twp Pierson
Newaygo County
Twp Ensley

SANDUSKY EXCHANGE

Sanilac County
City Sandusky
Twp Buel
Twp Custer
Twp Elk
Twp Elmer
Twp Moore
Twp Watertown

SARANAC EXCHANGE

Ionia County
Vill Saranac
Twp Berlin
Twp Boston
Twp Easton
Twp Keene

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

SAULT STE. MARIE EXCHANGE

- Chippewa County
 - City Sault Ste. Marie
 - Twp Bay Mills
 - Twp Bruce
 - Twp Dafter
 - Twp Kinross
 - Twp Soo
 - Twp Sugar Island

SCOTTS EXCHANGE

- Kalamazoo County
 - Twp Climax
 - Twp Pavilion
 - Twp Wakeshma

SCOTTVILLE EXCHANGE

- Mason County
 - City Scottville
 - Vill Custer
 - Twp Amber
 - Twp Branch
 - Twp Custer
 - Twp Eden
 - Twp Riverton
 - Twp Sherman
 - Twp Victory

SEBEWAING EXCHANGE

- Huron County
 - Vill Sebewaing
 - Twp Brookfield
 - Twp Fairhaven
 - Twp Sebewaing

Tuscola County

- Twp Akron
- Twp Columbia

SNOVER EXCHANGE

- Sanilac County
 - Twp Argyle
 - Twp Evergreen
 - Twp Lamotte
 - Twp Marlette
 - Twp Moore

SOUTHFIELD ZONE

- Oakland County
 - City Lathrup Village
 - City Southfield
 - Vill Bingham Farms

SOUTH LYON EXCHANGE

- Livingston County
 - Twp Green Oak
- Oakland County
 - City South Lyon
 - Twp Lyon
- Washtenaw County
 - Twp Northfield
 - Twp Salem

SPARTA ZONE

- Kent County
 - Vill Sparta
 - Twp Algoma
 - Twp Alpine
 - Twp Plainfield
 - Twp Sparta
- Ottawa County
 - Twp Chester

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

STANDISH EXCHANGE

- Arenac County
 - City Standish City
 - Twp Arenac
 - Twp Deep River
 - Twp Lincoln
 - Twp Standish

- Bay County
 - Twp Gibson

- Gladwin County
 - Twp Grim

STEPHENSON EXCHANGE

- Menominee County
 - City Stephenson
 - Vill Daggett
 - Twp Cedarville
 - Twp Daggett
 - Twp Holmes
 - Twp Ingallston
 - Twp Lake
 - Twp Mellen
 - Twp Nadeau
 - Twp Stephenson

THREE OAKS EXCHANGE

- Berrien County
 - Vill Three Oaks
 - Twp Chikaming
 - Twp Galien
 - Twp New Buffalo
 - Twp Three Oaks
 - Twp Weesaw

TRAVERSE CITY EXCHANGE

- Grand Traverse County
 - Traverse City
 - Twp Acme
 - Twp Blair
 - Twp East Bay
 - Twp Garfield
 - Twp Green Lake
 - Twp Long Lake
 - Twp Peninsula
 - Twp Union
 - Twp Whitewater

- Lee Lanau County
 - Twp Bingham
 - Twp Elmwood
 - Twp Solon

TRENTON ZONE

- Wayne County
 - City Gibraltar
 - City Trenton
 - City Woodhaven
 - Twp Brownstown
 - Twp Grosse Ile

TROUT LAKE EXCHANGE

- Chippewa County
 - Twp Trout Lake
- Mackinac County
 - Twp Brevort
 - Twp Moran

TROY ZONE

- Oakland County
 - City Troy

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

TRUFANT EXCHANGE

- Kent County
 - Twp Spencer
- Montcalm County
 - Twp Maple Valley
 - Twp Montcalm
 - Twp Pine

TUSTIN EXCHANGE

- Lake County
 - Twp Dover
- Osceola County
 - Vill Tustin
 - Twp Burdell
 - Twp Hartwick
 - Twp Highland
 - Twp Le Roy
 - Twp Rose Lake
 - Twp Sherman

UBLY EXCHANGE

- Huron County
 - Vill Ubyly
 - Twp Bingham
 - Twp Paris
 - Twp Sheridan

Sanilac County

- Twp Argyle
- Twp Austin
- Twp Evergreen
- Twp Greenleaf
- Twp Minden

UNIONVILLE EXCHANGE

- Huron County
 - Twp Sebewaing
- Tuscola County
 - Vill Unionville
 - Twp Akron
 - Twp Almer
 - Twp Columbia
 - Twp Wisner

UTICA EXCHANGE

- Macomb County
 - City Sterling Heights
 - City Utica
 - Twp Macomb
 - Twp Shelby

VASSAR EXCHANGE

- Tuscola County
 - City Vassar
 - Twp Denmark
 - Twp Juniata
 - Twp Tuscola
 - Twp Vassar

VERMONTVILLE EXCHANGE

- Eaton County
 - Vill Vermontville
 - Twp Chester
 - Twp Kalamo
 - Twp Sunfield
 - Twp Vermontville

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

VICKSBURG EXCHANGE

Kalamazoo County
City Portage
Vill Vicksburg
Twp Brady
Twp Pavilion
Twp Schoolcraft
St. Joseph County
Twp Mendon
Twp Park

WAKEFIELD EXCHANGE

Gogebic County
City Wakefield
Twp Bessemer
Twp Erwin
Twp Marenisco
Twp Wakefield

WALLED LAKE ZONE

Oakland County
City Novi
City Walled Lake
City Wixom
Vill Wolverine Lake
Twp Commerce
Twp Novi
Twp West Bloomfield

WALLON LAKE EXCHANGE

Charlevoix County
Twp Chandler
Twp Melrose

WARREN ZONE

Macomb County
City Sterling Heights
City Warren

WASHINGTON EXCHANGE

Macomb County
Twp Macomb
Twp Ray
Twp Shelby
Twp Washington
Oakland County
Twp Oakland

WATERSMEET EXCHANGE

Gogebic County
Twp Watersmeet
Ontonagon County
Twp Haight
Twp Interior

WATERVLIET EXCHANGE

Berrien County
City Watervliet
Twp Bainbridge
Twp Coloma
Twp Watervliet
Van Buren County
Twp Hartford
Twp Keeler

WAYLAND EXCHANGE

Allegan County
City Wayland
Twp Dorr
Twp Hopkins
Twp Leighton
Twp Wayland
Barry County
Twp Yankee Springs

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

WAYNE ZONE

Wayne County
City Inkster
City Romulus
City Wayne
City Westland
Twp Canton
Twp Van Buren

WEST BLOOMFIELD ZONE

Oakland County
City Farmington Hills
City Orchard Lake
Vill Franklin
Twp Bloomfield
Twp West Bloomfield

WEST BRANCH EXCHANGE

Gladwin County
Twp Bourret
Twp Clement
Twp Grim
Twp Secord

Ogemaw County

City West Branch
Twp Churchill
Twp Cumming
Twp Edwards
Twp Foster
Twp Hill
Twp Horton
Twp Klacking
Twp Logan
Twp Mills
Twp Ogemaw
Twp West Branch

WHITE CLOUD EXCHANGE

Newaygo County
City White Cloud
Twp Big Prairie
Twp Denver
Twp Everett
Twp Goodwell
Twp Lincoln
Twp Merrill
Twp Monroe
Twp Norwich
Twp Sherman
Twp Wilcox

WHITMORE LAKE EXCHANGE

Livingston County
Twp Green Oak
Twp Hamburg
Washtenaw County
Twp Northfield
Twp Webster

WILLIAMSBURG EXCHANGE

Grand Traverse County
Twp Acme
Twp East Bay
Twp Whitewater
Kalkaska County
Twp Clearwater
Twp Kalkaska

WILLIS EXCHANGE

Washtenaw County
Twp Augusta
Twp Ypsilanti
Wayne County
Twp Sumpter

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.

WOLVERINE EXCHANGE

Cheboygan County
Vill Wolverine
Twp Ellis
Twp Mentor
Twp Nunda
Twp Walker
Twp Wilmot

ZEELAND EXCHANGE

Allegan County
Twp Fillmore
Twp Overisel
Ottawa County
City Zeeland
Twp Holland
Twp Zeeland

WYANDOTTE ZONE

Wayne County
City Riverview
City Southgate
City Taylor
City Trenton
City Wyandotte
Twp Brownstown
Twp Grosse Ile

YPSILANTI EXCHANGE

Washtenaw County
City Ypsilanti
Twp Augusta
Twp Pittsfield
Twp Superior
Twp York
Twp Ypsilanti
Wayne County
Twp Canton
Twp Van Buren

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships, Cont'd.

5.5.2 Verizon North, Inc. Exchanges

ADRIAN EXCHANGE

- Lenawee County
 - City Adrian
 - Twp Adrian
 - Twp Dover
 - Twp Madison
 - Twp Palmyra
 - Twp Raisin
 - Twp Rome

ALDEN EXCHANGE

- Antrim County
 - Twp Custer
 - Twp Helena
- Kalkaska County
 - Twp Clearwater
 - Twp Rapid River

ALLEGAN EXCHANGE

- Allegan County
 - City Allegan
 - Twp Allegan
 - Twp Cheshire
 - Twp Clyde
 - Twp Heath
 - Twp Manlius
 - Twp Monterey
 - Twp Otsego
 - Twp Trowbridge
 - Twp Valley
 - Twp Watson
- Van Buren County
 - Twp Bloomingdale
 - Twp Pine Grove

ALMA EXCHANGE

- Gratiot County
 - City Alma
 - Twp Arcada
 - Twp Bethany
 - Twp Emerson
 - Twp Pine River
 - Twp Seville
 - Twp Sumner

ALMONT EXCHANGE

- Gratiot County
 - Vill Almont
 - Twp Almont
- Macomb County
 - Twp Armada
 - Twp Bruce
- St. Clair County
 - Twp Berlin

ALPENA EXCHANGE

- Alpena County
 - City Alpena
 - Twp Alpena
 - Twp Long Rapids
 - Twp Maple Ridge
 - Twp Wilson

ASHLEY EXCHANGE

- Gratiot County
 - Vill Ashley
 - Twp Elba
 - Twp Hamilton
 - Twp North Star
 - Twp Washington

ATLANTA EXCHANGE

- Montmorency County
 - Twp Albert
 - Twp Avery
 - Twp Briley
 - Twp Hillman
 - Twp Loud
 - Twp Montmorency
 - Twp Rust
 - Twp Vienna

AVOCA EXCHANGE

- St. Clair County
 - Twp Clyde
 - Twp Grant
 - Twp Greenwood
 - Twp Kenockee

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

BANCROFT EXCHANGE
Shiawassee County

Vill Bancroft
Twp Antrim
Twp Burns
Twp Shiawassee
Twp Vernon

BANGOR EXCHANGE
Van Buren County

City Bangor
Vill Breedsville
Twp Arlington
Twp Bangor
Twp Columbia
Twp Geneva

BARRYTON EXCHANGE
Mecosta County

Vill Barryton
Twp Chippewa
Twp Fork
Twp Martiny
Twp Sheridan

Isabella County

Twp Coldwater
Twp Sherman

Osceola County

Twp Orient

Clare County

Twp Garfield

BATH EXCHANGE
Clinton County

Twp Bath
Twp DeWitt
Twp Victor

BELLAIRE EXCHANGE
Antrim County

Vill Bellaire
Twp Custer
Twp Echo
Twp Forest Home
Twp Kearney

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

BLISSFIELD EXCHANGE

Lenawee County
Vill Blissfield
Twp Blissfield
Twp Deerfield
Twp Ogden
Twp Palmyra
Twp Riga
Monroe County
Twp Whiteford

BRONSON EXCHANGE

Branch County
City Bronson
Twp Batavia
Twp Bethel
Twp Bronson
Twp Gilead
Twp Matteson
Twp Noble

CAPAC EXCHANGE

St.Clair County
Twp Capac
Twp Berlin
Twp Brockway
Twp Emmett
Twp Lynn
Twp Mussey
Twp Riley

BRECKENRIDGE EXCHANGE

Gratiot County
Vill Breckenridge
Twp Bethany
Twp Emerson
Twp Lafayette
Twp Wheeler
Midland County
Twp Greendale
Twp Jasper
Twp Lee
Twp Porter

BROWN CITY EXCHANGE

Sanilac County
City Brown City
Twp Flynn
Twp Maple Valley
Lapeer County
Twp Burnside
Twp Goodland
St. Clair County
Twp Lynn

CARSON CITY EXCHANGE

Montcalm County
City Carson City
Twp Bloomer
Twp Crystal
Gartiot County
Twp New Haven
Twp North Shade
Clinton County
Twp Lebanon
Ionia County
Twp North Plains

BRITTON EXCHANGE

Lenawee County
Vill Britton
Twp Macon
Twp Ridgeway
Monroe County
Twp Dundee
Twp Milan
Washtenaw County
Twp Saline

BURR OAK EXCHANGE

St. Joseph County
Vill Burr Oak
Twp Burr Oak
Twp Colon
Twp Fawn River
Branch County
Twp Bronson
Twp Matteson
Twp Noble

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

CASEVILLE EXCHANGE

Huron County

Vill Cassville
Twp Cassville
Twp Chandler
Twp Lake
Twp McKinley

CASS CITY EXCHANGE

Tuscola County

Twp Cass City
Twp Eklund
Twp Ellington
Twp Elmwood
Twp Kingston
Twp Novesta
Twp Wells

Sanilac County

Twp Evergreen
Twp Greenleaf
Twp Lamotte

Huron County

Twp Grant
Twp Sheridan

CASSOPOLIS EXCHANGE

Cass County

Vill Cassopolis
Twp Calvin
Twp Howard
Twp Jefferson
Twp LaGrange
Twp Penn
Twp Pokagon
Twp Volinia

CENTRAL LAKE EXCHANGE

Antrim County

Vill Central Lake
Twp Banks
Twp Central Lake
Twp Echo
Twp Forest Home
Twp Jordan

Charlevoix County

Twp South Arm

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

CENTREVILLE EXCHANGE

St. Joseph County

- Vill Centreville
- Twp Florence
- Twp Lockport
- Twp Nottawa
- Twp Sherman

CLAM RIVER EXCHANGE

Antrim County

- Twp Forest Home
- Twp Helena
- Twp Custer

CLIFFORD EXCHANGE

Lapeer County

- Vill Clifford
- Twp Burlington
- Twp Burnside
- Twp Rich

Tuscola County

- Twp Dayton
- Twp Koylton

Sanilac County

- Twp Marietta

CLINTON EXCHANGE

Lenawee County

- Vill Clinton
- Twp Clinton
- Twp Franklin

Washtenaw County

- Twp Bridgewater
- Twp Manchester

COLDWATER EXCHANGE

Branch County

- Vill Coldwater
- Twp Alganssee
- Twp Batavia
- Twp Bethel
- Twp Butler
- Twp Coldwater
- Twp Girard
- Twp Ovid
- Twp Quincy
- Twp Union

COLDWATER LAKE EXCHANGE

Branch County

- Twp Alganssee
- Twp Bethel
- Twp California
- Twp Gilead
- Twp Kinderhook
- Twp Ovid

COLON EXCHANGE

St. Joseph County

- Vill Colon
- Twp Colon
- Twp Leonidas
- Twp Nottawa

Branch County

- Twp Matteson
- Twp Sherwood

COLUMBIAVILLE EXCHANGE

Lapeer County

- Vill Columbiaville
- Vill Otter Lake
- Twp Deerfield
- Twp Marathon
- Twp Oregon

Genesee County

- Vill Otter Lake
- Twp Forest
- Twp Richfield

CONKLIN EXCHANGE

Ottawa County

- Twp Chester
- Twp Polkton
- Twp Wright

Muskegon County

- Twp Ravenna

CONSTANTINE EXCHANGE

St. Joseph County

- Vill Constantine
- Twp Constantine
- Twp Florence
- Twp White Pigeon

Cass County

- Twp Porter

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

COOPERSVILLE EXCHANGE

Ottawa County
City Coopersville
Twp Crockery
Twp Polkton
Twp Tallmadge
Twp Wright
Muskegon County
Twp Ravenna
Twp Sullivan

COVERT EXCHANGE

Van Buren County
Twp Bangor
Twp Covert

DAVISON EXCHANGE

Genesee County
City Davison
Twp Davison
Twp Richfield
Lapeer County
Twp Elba

DECATUR EXCHANGE

Van Buren County
Vill Decatur
Twp Decatur
Twp Hamilton
Twp Lawrence
Twp Paw Paw
Twp Porter
Cass County
Twp Volina
Twp Wayne

DECKERVILLE EXCHANGE

Sanilac County
Vill Deckerville
Twp Bridgehampton
Twp Custer
Twp Delaware
Twp Forester
Twp Marion
Twp Minden
Twp Wheatland

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

DEWITT EXCHANGE

Clinton County
City DeWitt
Twp DeWitt
Twp Olive
Twp Riley
Twp Watertown

DOWAGIAC EXCHANGE

Cass County
City Dowagiac
Twp LaGrange
Twp Pokagon
Twp Silver Creek
Twp Volinia
Twp Wayne

Berrien County

Twp Berrien
Twp Pipestone

Van Buren County

Twp Hamilton
Twp Keeler

DRYDEN EXCHANGE

Lapeer County
Vill Dryden
Twp Almont
Twp Attica
Twp Dryden

DUNDEE EXCHANGE

Monroe County
Vill Dundee
Twp Dundee
Twp Milan
Twp London
Twp Raisinville

DURAND EXCHANGE

Shiawassee County
City Durand
Vill Vernon
Twp Burns

Twp Shiawassee
Twp Venice
Twp Vernon
Genesee County
Twp Gaines

EASTPORT EXCHANGE

Antrim County
Twp Banks
Twp Central lake
Twp Torch Lake

EDMORE EXCHANGE

Montcalm County
Vill Edmore
Twp Belvidere
Twp Day
Twp Douglass
Twp Ferris
Twp Home
Twp Richland

Isabella County

Twp Fremont

EDWARDSBURG EXCHANGE

Cass County
Vill Edwardsbrug
Twp Calvin
Twp Howard
Twp Jefferson
Twp Mason
Twp Milton
Twp Ontwa

ELKTON EXCHANGE

Huron County
Vill Elkton
Twp Chandler

ELLSWORTH EXCHANGE

Antrim County
Vill Ellsworth
Twp Banks

ELSIE EXCHANGE

Clinton County
Vill Elsie
Twp Duplain
Twp Greenbush

Gratiot County

Twp Elba
Twp Hamilton
Twp Washington

Shiawassee County

Twp Fairfield

Saginaw County

Twp Chapin
Twp Marion

EMMETT EXCHANGE

St. Clair County
Vill Emmett
Twp Emmett
Twp Kenockee
Twp Riley
Twp Wales

ERIE EXCHANGE

Monroe County
City Luna Pier
Twp Forest
Twp Richfield

FAIRVIEW EXCHANGE

Oscoda County
Twp Clinton
Twp Comins
Twp Elmer
Twp Mentor

Montmorency County

Twp Loud

Alcona County

Twp Mitchell

Twp Caledonia

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

FENVILLE EXCHANGE

Allegan County
City Fennville
Twp Clyde
Twp Ganges
Twp Manlius
Twp Saugatuck

FENWICK EXCHANGE

Montcalm County
Twp Bushnell
Twp Fairplain

FOWLER-PEWAMO EXCHANGE

Clinton County
Vill Fowler
Twp Bengal
Twp Dallas
Twp Essex
Twp Lebaon
Twp Riley
Ionia County
Vill Pewamo
Twp Lyons
Twp North Plains

FRUITPORT EXCHANGE

Muskegon County
Vill Fruitport
Twp Fruitport
Twp Sullivan

GAINES EXCHANGE

Cass County
Vill Gaines
Twp Argentine
Twp Gaines
Shiawassee County
Twp Burns
Twp Vernon

GANGES EXCHANGE

Allegan County
Twp Ganges
Twp Saugatuck

GAYLORD EXCHANGE

Otsego County
City Gaylord
Twp Bagley
Twp Charlton
Twp Chester
Twp Dover
Twp Elmira
Twp Hayes
Twp Livingston
Twp Otsego Lake
Montmorency County
Twp Vienna
Twp Montmorency
Crawford County
Twp Maple Forest

GOBLES EXCHANGE

Van Buren County
City Gobles
Twp Almena
Twp Bloomingdale
Twp Pine Grove
Twp Waverly

GOODELLS EXCHANGE

St. Clair County
Twp Clyde
Twp Kanochee
Twp Kimball
Twp Wales

GRAND JUNCTION EXCHANGE

Van Buren County
Twp Columbia
Twp Geneva
Allegan County
Twp Lee

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

GRAND LEDGE EXCHANGE

Eaton County
City Grand Ledge
Twp Benton
Twp Delta
Twp Oneida
Twp Roxand
Twp Windsor

Clinton County

Vill Eagle
Twp Eagle
Twp Riley
Twp Watertown
Twp Westphalia

Ionia County

Twp Danby

GRASS LAKE EXCHANGE

Jackson County
Vill Grass Lake
Twp Grass Lake
Twp Leoni
Twp Napoleon
Twp Waterloo

Washtenaw County

Twp Sharon

GRAYLING EXCHANGE

Crawford County
City Grayling
Twp Beaver Creek
Twp Frederic
Twp Grayling
Twp Lovelis
Twp Maple Forest
Twp South Branch

Kalkaska County

Twp Bear Lake
Twp Blue Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

HAMILTON EXCHANGE

Allegan County

- Twp Heath
- Twp Fillmore
- Twp Lake Town
- Twp Manlius
- Twp Overisel
- Twp Salem
- Twp Saugatuck

HARBOR BEACH EXCHANGE

Huron County

- City Harbor Beach
- Twp Bloomfield
- Twp Paris
- Twp Rubicon
- Twp Sand Beach
- Twp Sherman
- Twp Sigel

HARRISVILLE EXCHANGE

Alcona County

- City Harrisville
- Twp Alcona
- Twp Greenbush
- Twp Harrisville
- Twp Haynes

HART EXCHANGE

Oceana County

- Vill Walkerville
- City Hart
- Twp Benona
- Twp Colfax
- Twp Crystal
- Twp Elbridge
- Twp Ferry
- Twp Golden
- Twp Hart
- Twp Leavitt
- Twp Pentwater
- Twp Shelby
- Twp Weare

Newaygo County

- Twp Beaver
- Twp Troy

HARTFORD EXCHANGE

Van Buren County

- City Hartford
- Twp Bangor
- Twp Covert
- Twp Hartford
- Twp Keeler
- Twp Lawrence

HEMLOCK EXCHANGE

Saginaw County

- Twp Fremont
- Twp Richland
- Twp Swan Creek
- Twp Thomas

Midland County

- Twp Ingersoll

HESPERIA EXCHANGE

Oceana County

- Vill Hesperia
- Twp Elbridge
- Twp Ferry
- Twp Greenwood
- Twp Leavitt
- Twp Newfield
- Twp Otto

Newaygo County

- Twp Beaver
- Twp Dayton
- Twp Denver

HIGGINS LAKE EXCHANGE

Crawford County

- Twp Beaver Creek

Roscommon County

- Twp Gerrish
- Twp Lyon
- Twp Markey
- Twp Lake

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

HILLMAN EXCHANGE

- Montmorency County
 - Vill Hillman
 - Twp Hillman
 - Twp Montmorency
 - Twp Rust
- Alpena County
 - Twp Green
 - Twp Wellington

HOUGHTON LAKE EXCHANGE

- Roscommon County
 - Twp Denton
 - Twp Lake
 - Twp Markey
 - Twp Roscommon
 - Twp Backus
 - Twp Higgins
 - Twp Nester

HOLTON EXCHANGE

- Muskegon County
 - Twp Cedar Creek
 - Twp Holton
- Oceana County
 - Twp Greenwood
 - Twp Otto
- Newaygo County
 - Twp Bridgeton
 - Twp Sheridan

HOWARD CITY EXCHANGE

- Montcalm County
 - Vill Howard City
 - Twp Maple Valley
 - Twp Pierson
 - Twp Reynolds
 - Twp Winfield
- Newaygo County
 - Twp Croton
 - Twp Ensley

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

HUBBARD LAKE EXCHANGE

Alcona County
Twp Alcona
Twp Caledonia
Twp Hawes

Alpena County
Twp Alpena
Twp Green
Twp Ossineke
Twp Sanborn
Twp Wilson

HUBBARDSTON EXCHANGE

Ionian County
Vill Hubbardston
Twp North Plains

Clinton County
Twp Lebanon
Gratiot County
Twp North Shade

HUDSON EXCHANGE

Lenawee County
City Hudson
Twp Hudson
Twp Medina

Hillsdale County
Twp Pittsford
Twp Wright

IDA EXCHANGE

Monroe County
Twp Dundee
Twp Ida
Twp LaSalle
Twp Raisinville

IMLAY CITY EXCHANGE

Lapeer County
City Imlay City
Twp Arcadia
Twp Attica
Twp Burnside
Twp Goodland
Twp Imlay

ITHACA EXCHANGE

Gratiot County
City Ithaca
Twp Arcada
Twp Emerson
Twp Fulton
Twp Hamilton
Twp Lafayette
Twp Newark
Twp New Haven
Twp North Star
Twp Sumner

Saginaw County
Twp Lakefield
Twp Marion

JEDDO EXCHANGE

St. Clair County
Twp Burtchville
Twp Grant
Twp Greenwood

Sanilac County
Twp Fremont
Twp Worth

KINGSTON EXCHANGE

Tuscola County
Vill Kingston
Twp Dayton
Twp Kingston
Twp Koylton
Twp Wells

LACHINE EXCHANGE

Alpena County
Twp Green
Twp Long Rapids
Twp Maple Ridge
Twp Ossineke
Twp Wellington
Twp Wilson

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

LAINGSBURG EXCHANGE

Shiawassee County

Twp Laingsburg

Twp Bennington

Twp Sciota

Twp Woodhull

Clinton County

Twp Bath

Twp Olive

Twp Victor

Twp Ovid

LAKEVIEW EXCHANGE

Montcalm County

Vill Lakeview

Twp Belvidere

Twp Cato

Twp Maple Valley

Twp Pine

Twp Winfield

Mecosta County

Twp Deerfield

Twp Hinton

Twp Millbrook

LAWTON EXCHANGE

Van Buren County

Vill Lawton

Twp Antwerp

Twp Decatur

Twp Porter

Kalamazoo County

Twp Prairie-Ronde

LEWISTON EXCHANGE

Montmorency County

Twp Albert

Twp Vienna

Oscoda County

Twp Clinton

Twp Elmer

Twp Greenwood

Otsego County

Twp Charlton

Crawford County

Twp Lovells

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

LINCOLN EXCHANGE

- Alcona County
 - Vill Lincoln
 - Twp Alcona
 - Twp Greenbush
 - Twp Gustin
 - Twp Harrisville
 - Twp Hawes
 - Twp Haynes
 - Twp Mikado
 - Twp Millen
 - Twp Mitchell

LINDEN EXCHANGE

- Genesee County
 - Vill Linden
 - Twp Argentine
 - Twp Fenton
 - Twp Gaines
 - Twp Mundy
- Livingston County
 - Twp Deerfield
 - Twp Tyrone

LONG LAKE EXCHANGE

- Alpena County
 - Twp Alpena
 - Twp Maple Ridge
- Presque Isle County
 - Twp Krakow
 - Twp Presque Isle

LOST PENINSULA EXCHANGE

- Monroe County
 - Twp Erie

LUDINGTON EXCHANGE

- Mason County
 - City Ludington
 - Twp Amber
 - Twp Hamlin
 - Twp Pere Marquette
 - Twp Riverton
 - Twp Summit
 - Twp Victory

MAPLE RAPIDS EXCHANGE

- Clinton County
 - Vill Maple Rapids
 - Twp Essex
 - Twp Greenbush
 - Twp Lebanon
- Gratiot County
 - Twp Fulton
 - Twp North Shade

MARCELLUS EXCHANGE

- Cass County
 - Vill Marcellus
 - Twp Marcellus
 - Twp Newburg
 - Twp Penn
 - Twp Volinia
- Kalamazoo County
 - Twp Prairie Ronde
- St. Joseph County
 - Twp Flowerfield
- Van Buren County
 - Twp Porter

MATTAWAN EXCHANGE

- Van Buren County
 - Vill Mattawan
 - Twp Almena
 - Twp Antwerp
- Kalamazoo County
 - Twp Texas

MAYBEE EXCHANGE

- Monroe County
 - Vill Maybee
 - Twp Exeter
 - Twp London
 - Twp Raisinville
- Wayne County
 - Twp Sumpter
- Washtenaw County
 - Twp Augusta

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

MCBRIDE EXCHANGE

Montcalm County
Vill McBride
Twp Day
Twp Douglass

MEMPHIS EXCHANGE

St. Clair County
City Memphis
Twp Columbus
Twp Riley
Twp Wales
Macomb County
Twp Richmond

MENDON EXCHANGE

St. Joseph County
Vill Mendon
Twp Leonidas
Twp Mendon
Twp Nottawa
Twp Park
Kalamazoo County
Twp Brady
Twp Wakeshma

MERRILL EXCHANGE

Saginaw County
Vill Merrill
Twp Jonesfield
Twp Lakefield
Twp Marion
Gratiot County
Twp Hamilton
Twp Lafayette
Twp Wheeler
Midland County
Twp Mount Haley
Twp Porter

METAMORA EXCHANGE

Lapeer County
Vill Metamora
Twp Dryden
Twp Metamora

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

MIDDLETON EXCHANGE

Gratiot County
Vill Perrinton
Twp Fulton
Twp New Haven
Twp Newark
Twp North Shade

MILFORD-WHITE EXCHANGE

Oakland County
Vill Milford
Twp Commerce
Twp Highland
Twp Milford
Twp Rose
Twp White Lake

Livingston County

Twp Brighton
Twp Hartland

MINDEN CITY EXCHANGE

Sanilac County
Vill Forestville
Twp Minden
Twp Delaware
Twp Minden

Huron County

Twp Paris
Twp Sherman

MID EXCHANGE

Otsego County
Twp Big Creek
Twp Comins
Twp Elmer
Twp Greenwood
Twp Mentor

MT. PLEASANT EXCHANGE

Isabella County
City Mt. Pleasant
Twp Chippewa
Twp Deerfield
Twp Denver
Twp Isabella
Twp Lincoln
Twp Union

Midland County

Twp Greendale
Twp Lee

MUIR EXCHANGE

Ionia County
Vill Lyons
Vill Muir
Twp Ionia
Twp Lyons
Twp North Plains
Twp Ronald

MUSKEGON EXCHANGE

Muskegon County
City Muskegon
City Muskegon Heights
City North Muskegon
City Norton Shores
City Roosevelt Park
Twp Cedar Creek
Twp Dalton
Twp Egelston
Twp Fruitland
Twp Fruitport
Twp Laketon
Twp Muskegon
Twp Sullivan

Ottawa County

Twp Spring Lake

NORTH BRANCH EXCHANGE

Lapeer County
Vill North Branch
Twp Arcadia
Twp Burlington
Twp Burnside
Twp Deerfield
Twp North Branch
Twp Rich

ONAWAY EXCHANGE

Presque Isle County
City Onaway
Vill Millersburg
Twp Allis
Twp Bearinger
Twp Bismarck
Twp Case
Twp Moltke
Twp North Allis
Twp Ocqueoc
Twp Rogers

Cheboygan County

Twp Aloha
Twp Forest
Twp Grant
Twp Koehler
Twp Nunda
Twp Walker
Twp Waverly

Montmorency County

Twp Montmorency

ORTONVILLE EXCHANGE

Oakland County
Vill Ortonville
Twp Brandon
Twp Groveland

Genesee County

Twp Atlas

Lapeer County

Twp Madley

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

OSSINEKE EXCHANGE Alpena County	Twp North Plains Twp Ronald	Twp Maple Ridge
Twp Alpena	Montcalm County	QUINCY EXCHANGE
Twp Sanborn	Twp Bloomer	Branch County
Alcona County	Twp Bushnell	Vill Quincy
Twp Alcona	PAW PAW EXCHANGE	Twp Alganssee
Twp Caledonia	Van Buren County	Twp Butler
OTISVILLE EXCHANGE	Vill Paw Paw	Twp Quincy
Genesee County	Twp Almema	Hillsdale County
Vill Otisville	Twp Antwerp	Vill Reading
Twp Forest	Twp Decatur	RANKIN EXCHANGE
Twp Richfield	Twp Paw Paw	Genesee County
Twp Thetford	Twp Waverly	Twp Mundy
Twp Genesee	PENTWATER EXCHANGE	Twp Gaines
OID EXCHANGE	Oceana County	RAVENNA EXCHANGE
Clinton County	Vill Pentwater	Muskegon County
Vill Ovid	Twp Pentwater	Vill Ravenna
Twp Duplain	Twp Weare	Twp Casnovia
Twp Ovid	Mason County	Twp Egelston
Twp Victor	Twp Riverton	Twp Moorland
Shiawassee County	Twp Summit	Twp Ravenna
Twp Fairfield	POMPEII EXCHANGE	Twp Sullivan
Twp Middlebury	Gratiot County	Ottawa County
Twp Sciota	Twp Fulton	Twp Chester
OWOSSO EXCHANGE	Twp North Star	READING EXCHANGE
Shiawassee County	Twp Washington	Hillsdale County
City Corunna	Clinton County	City Reading
City Owosso	Twp Essex	Twp Cambria
Twp Bennington	Twp Greenbush	Twp Reading
Twp Caledonia	POSEN EXCHANGE	Branch County
Twp Hazelton	Presque Isle County	Twp Alganssee
Twp Middlebury	Vill Posen	REMUS EXCHANGE
Twp New Haven	Twp Belknap	Mecosta County
Twp Owosso	Twp Bismarck	Twp Sheridan
Twp Rush	Twp Krakow	Twp Wheatland
Twp Sciota	Twp Metz	Isabella County
Twp Shiawassee	Twp Posen	Twp Broomfield
Twp Venice	Twp Pulawski	Twp Sherman
PALO EXCHANGE	Alpena County	
Ionia County	Twp Long Rapids	

Issued under authority of Michigan Public Service Commission in Case No. U-16389 on July 27, 2010.

Issued: September 24, 2010

Effective: September 25, 2010

Issued by:

Jeff Korn, Chief Legal Officer
1615 South 52nd Street
Tempe, Arizona 85281

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

RICHMOND EXCHANGE

Macomb County
City Richmond
Twp Lenox
Twp Richmond
St. Clair County
Twp Casco
Twp Columbus

RIVERDALE EXCHANGE

Gratiot County
Twp New Haven
Twp Seville
Twp Sumner

Montcalm County

Twp Ferris
Twp Richland

Isabella County

Twp Lincoln
Twp Fremont

ROGERS CITY EXCHANGE

Presque Isle County
City Rogers City
Twp Bearinger
Twp Belknap
Twp Bismarck
Twp Krakow
Twp Moltke
Twp Ocqueoc
Twp Rogers
Twp Pulawski

ROSCOMMON EXCHANGE

Roscommon County
Vill Roscommon
Twp Au Sable
Twp Gerrish
Twp Higgins
Twp Markey
Twp Richfield
Crawford County
Twp Beaver Creek
Twp South Branch
Twp St. Ignace

ST. JOHNS EXCHANGE

Clinton County
City St. Johns
Twp Bengal
Twp Bingham
Twp Duplain
Twp Essex
Twp Greenbush
Twp Olive
Twp Ovid
Twp Riley
Twp Victor

Gratiot County
Twp Washington

ST LOUIS EXCHANGE

Gratiot County
City St. Louis
Twp Bethany
Twp Emerson
Twp Pine River
Isabella County
Twp Coe
Midland County
Twp Jasper
Twp Porter

SALINE EXCHANGE

Washtenaw County
City Saline
Twp Bridgewater
Twp Freedom
Twp Lodi
Twp Pittsfield
Twp Saline
Twp York
Lenawee County
Twp Macon

SAUGATUCK EXCHANGE

Allegan County
Vill Saugatuck
Vill Douglas
Twp Lake Town
Twp Saugatuck

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

SCHOOLCRAFT EXCHANGE

Kalamazoo County

Vill Schoolcraft

Twp Prairie Ronde

Twp Schoolcraft

Twp Texas

St. Joseph County

Twp Flowerfield

Twp Park

SHEPHERD EXCHANGE

Isabella County

Vill Shepherd

Twp Chippewa

Twp Coe

Twp Lincoln

Midland County

Twp Greendale

Twp Jasper

SHELBY EXCHANGE

Oceana County

Vill New Era

Vill Shelby

Twp Benona

Twp Clay Banks

Twp Elbridge

Twp Ferry

Twp Golden

Twp Grant

Twp Hart

Twp Otto

Twp Shelby

SHERIDAN EXCHANGE

Montcalm County

Vill Sheridan

Twp Bushnell

Twp Evergreen

Twp Fair Plain

Twp Sidney

SIDNEY EXCHANGE

Montcalm County

Twp Fair Plain

Twps Sidney

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

SISTER LAKES EXCHANGE

Van Buren County
Twp Keeler
Cass County
Twp Silver Creek
Berrien County
Twp Pipestone
Twp Bainbridge

STANTON EXCHANGE

Montcalm County
City Stanton
Twp Day
Twp Douglass
Twp Evergreen
Twp Pine
Twp Sidney

SWARTZ CREEK EXCHANGE

Genesee County
City Swartz Creek
Twp Clayton
Twp Flint
Twp Gaines
Twp Mundy

SIX LAKES EXCHANGE

Montcalm County
Twp Belvidere
Twp Douglass
Mecosta County
Twp Millbrook

STANWOOD EXCHANGE

Mecosta County
Vill Stanwood
Twp Aetna
Twp Austin
Twp Deerfield
Twp Hinton
Twp Mecosta

TECUMSEH EXCHANGE

Lenawee County
City Tecumseh
Twp Adrian
Twp Blissfield
Twp Clinton
Twp Franklin
Twp Macon
Twp Raisin
Twp Ridgeway
Twp Tecumseh
Washtenaw County
Twp Saline

SMITHS CREEK EXCHANGE

St. Clair County
Twp Columbus
Twp Kimbell
Twp St. Clair
Twp Wales

Newaygo County
Twp Goodwell
Twp Big Prairie

STURGIS EXCHANGE

St. Joseph County
City Sturgis
Twp Burr Oak
Twp Colon
Twp Fawn River
Twp Florence
Twp Nottawa
Twp Sherman
Twp Sturgis
Twp White Pigeon

SOUTH HAVEN EXCHANGE

Van Buren County
City South Haven
Twp Bangor
Twp Covert
Twp Geneva
Twp South Haven
Allegan County
Twp Casco

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

TEMPERANCE EXCHANGE

Monroe County
Twp Bedford
Twp Erie

THREE RIVER EXCHANGE

St. Joseph County
City Three River
Twp Constantine
Twp Fabius
Twp Florence
Twp Flowerfield
Twp Lockport
Twp Park

Cass County
Twp Newberg
Twp Porter

TIPTON EXCHANGE

Lenawee County
Twp Adrian
Twp Franklin
Washtenaw County
Twp Manchester

TORCH RIVER BRIDGE EXCHANGE

Antrim County
Twp Milton
Kalkaska County
Twp Clearwater

TWIN LAKE EXCHANGE

Muskegon County
Twp Blue Lake
Twp Cedar Creek
Twp Dalton
Twp Holton

UNION EXCHANGE

Cass County
Twp Calvin
Twp Mason
Twp Porter

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.2 Verizon North, Inc. Exchanges, Cont'd.

UNION CITY EXCHANGE

- Branch County
 - Vill Sherwood
 - Vill Union City
 - Twp Batavia
 - Twp Matteson
 - Twp Sherwood
 - Twp Union
- Calhoun County
 - Twp Burlington

VANDALIA EXCHANGE

- Cass County
 - Vill Vandalia
 - Twp Calvin
 - Twp Newberg
 - Twp Penn
 - Twp Porter

VANDERBILT EXCHANGE

- Otsego County
 - Vill Vanderbilt
 - Twp Charlton
 - Twp Corwith
 - Twp Dover
 - Twp Elmira
 - Twp Livingston

- Montmorency County
 - Twp Montmorency

VESTABURG EXCHANGE

- Montcalm County
 - Twp Ferris
 - Twp Richland
- Isabella County
 - Twp Fremont

WEIDMAN EXCHANGE

- Isabella County
 - Twp Broomfield
 - Twp Coldwater
 - Twp Deerfield
 - Twp Gilmore
 - Twp Nottawa
 - Twp Sherman

WHITEHALL CREEK EXCHANGE

- Muskegon County
 - Vill Lakewood Club
 - City Montague
 - City Whitehall
 - Twp Blue Lake
 - Twp Dalton
 - Twp Fruitland
 - Twp Montague
 - Twp Whitehall
 - Twp White River

Oceana County

- Vill Rothbury
- Twp Clay Banks
- Twp Grant
- Twp Otto

WHITE PIGEON EXCHANGE

- St. Joseph County
 - Vill White Pigeon
 - Twp Constantine
 - Twp Florence
 - Twp Mottville
 - Twp White Piegion
- Cass County
 - Twp Porter

WILLIAMSTON EXCHANGE

- Ingham County
 - City Williamston
 - Twp Alaiedon
 - Twp Ingham
 - Twp Leroy
 - Twp Locke
 - Twp Wheatfield
 - Twp White Oak
 - Twp Williamston
- Shiawassee County
 - Twp Woodhull

WOODLAND EXCHANGE

- Barry County
 - Vill Woodland
 - Twp Carlton
 - Twp Castleton
 - Twp Woodland
- Eaton County
 - Twp Sunfield

YALE EXCHANGE

- St. Clair County
 - City Yale
 - Twp Brockway
 - Twp Emmett
 - Twp Greenwood
 - Twp Lynn
- Sanilac County
 - Twp Speaker
 - Twp Fremont

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.3 Verizon North Systems Exchanges

ADDISON EXCHANGE

Hillsdale County
Twp Pittsford
Twp Somerset
Twp Wheatland
Lenawee County
City/Vill Addison
Twp Hudson
Twp Rollin
Twp Rome
Twp Woodstock

ALGER EXCHANGE

Arenac County
Twp Moffit
Twp Clayton
Ogemaw County
Twp Mills
Twp Horton

Gladwin County
Twp Bourret

BARODA EXCHANGE

Berrien County
City/Village Baroda
Twp Baroda
Twp Buchanan
Twp Lincoln
Twp Oronoko
Twp Weesaw

BRIDGMAN EXCHANGE

Berrien County
City/Vill Bridgman
Twp Lake
Twp Lincoln

BURLINGTON EXCHANGE

Calhoun County
Twp Burlington
Twp Fredonia
Twp Newton
Twp Tekonsha
Branch County
Twp Girard

FITCHBURG EXCHANGE

Jackson County
Twp Henrietta
Ingham County
Twp Bunkerhill
Twp Stockbridge

GREGORY EXCHANGE

Livingston County
Twp Unadilla
Washtenaw County
Twp Lyndon

HOMER EXCHANGE

Calhoun County
City/Vill Homer
Twp Albion
Twp Clarendon
Twp Eckford
Twp Homer

LACOTA EXCHANGE

Allegan County
Twp Casco
Twp Lee
Van Buren County
Twp Geneva
Twp Columbia

LAMBERTVILLE EXCHANGE

Monroe County
City/Vill Ottawa Lake
City/Vill Whiteford
Center
City/Vill Lambertville
City/Vill Samaria
Twp Whiteford
Twp Bedford
Twp Summerfield
Twp Ida
Twp Erie
Twp La Salle
Lenawee County
Twp Riga

LAWRENCE EXCHANGE

Van Buren County
City/Vill Lawrence
Twp Lawrence
Twp Arlington
Twp Hamilton
Twp Keeler
Twp Hartford
Twp Paw Paw
Twp Waverly

LUPTON EXCHANGE

Ogemaw County
Twp Rose
Twp Cumming
Twp Hill
Twp Goodar
Twp Logan

MORENCI EXCHANGE

Lenawee County
City/Vill Dover
City/Vill Morenci
Twp Medina
Twp Senca

MUNITH EXCHANGE

Jackson County
Twp Waterloo
Twp Henrietta

NEW GLENN EXCHANGE

Allegan County
Twp Ganges
Twp Casco

ONONDAGA EXCHANGE

Ingham County
Twp Aurelius
Twp Onondaga
Jackson County
Twp Tompkins
Eaton County
Twp Hamlin

SECTION 5 - SERVICE AREAS, CONT'D.

5.5 List of Cities, Villages, and Townships

5.5.3 Verizon North Systems Exchanges, Cont'd.

PARMA EXCHANGE

Jackson County
City/Vill Parma
Twp Concord
Twp Parma
Twp Sandstone
Twp Spring Arbor
Twp Springport
Twp Tompkins

PRESCOTT EXCHANGE

Ogemaw County
City/Vill Prescott
Twp Richland
Twp Logan
Twp Mills

Iosco County

Twp Burleigh

Arenac County

Twp Clayton
Twp Mason

PULLMAN EXCHANGE

Allegan County
Twp Casco
Twp Lee
Twp Ganges
Twp Clyde
Twp Cheshire
Twp Valley

RIVES JUNCTION EXCHANGE

Jackson County
Twp Rives Junction
Twp Tompkins
Twp Blackman

ROSE CITY EXCHANGE

Ogemaw County
City/Vill Rose City
Twp Rose
Twp Cumming
Twp Klacking
Twp Foster
Twp Big Creek
Twp Mentor

SAWYER EXCHANGE

Berrien County
Twp Chikaming
Twp Lake
Twp Weesaw

STERLING EXCHANGE

Arenac County
City/Vill Sterling
Twp Deep River
Twp Clayton
Twp Adams

STOCKBRIDGE EXCHANGE

Ingham County
City/Vill Stockbridge
Twp Stockbridge
Twp White Oak

Jackson County

Twp Waterloo

Livingston County

Twp Iosco
Twp Unadilla

Washtenaw County

Twp Lyndon

TEKONSHA EXCHANGE

Calhoun County
City/Vill Tekonsha
Twp Clarendon
Twp Fredonia
Twp Tekonsha

Branch County

Twp Butler
Twp Girard

WEBBERVILLE EXCHANGE

Ingham County
City/Vill Webberville
Twp Leroy
Twp White Oak

Livingston County

Twp Handy
Twp Iosc